## SERVICE MANUAL



Serial Impact Dot Matrix Printer

## EPSON FX-890/2190

## Color ImAGING EPSON

## Notice

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## PRECAUTIONS

Precautionary notations throughout the text are categorized relative to 1)Personal injury and 2) damage to equipment.
DANGER Signals a precaution which, if ignored, could result in serious or fatal personal injury. Great caution should be exercised in performing procedures preceded by DANGER Headings.

WARNING Signals a precaution which, if ignored, could result in damage to equipment.
The precautionary measures itemized below should always be observed when performing repair/maintenance procedures.

## DANGER

1. ALWAYS DISCONNECT THE PRODUCT FROM THE POWER SOURCE AND PERIPHERAL DEVICES PERFORMING ANY MAINTENANCE OR REPAIR PROCEDURES.
2. NO WORK SHOULD BE PERFORMED ON THE UNIT BY PERSONS UNFAMILIAR WITH BASIC SAFETY MEASURES AS DICTATED FOR ALL ELECTRONICS TECHNICIANS IN THEIR LINE OF WORK.
3. WHEN PERFORMING TESTING AS DICTATED WITHIN THIS MANUAL, DO NOT CONNECT THE UNIT TO A POWER SOURCE UNTIL INSTRUCTED TO DO SO. WHEN THE POWER SUPPLY CABLE MUST BE CONNECTED, USE EXTREME CAUTION IN WORKING ON POWER SUPPLY AND OTHER ELECTRONIC COMPONENTS.
4. When disassembling or assembling a product, be sure to wear gloves to avoid injuries from metal parts with sharp edges.

## WARNING

1. REPAIRS ON EPSON PRODUCT SHOULD BE PERFORMED ONLY BY AN EPSON CERTIFIED REPAIR TECHNICIAN.
2. MAKE CERTAIN THAT THE SOURCE VOLTAGES IS THE SAME AS THE RATED VOLTAGE, LISTED ON THE SERIAL NUMBER/RATING PLATE. IF THE EPSON PRODUCT HAS A PRIMARY AC RATING DIFFERENT FROM AVAILABLE POWER SOURCE, DO NOT CONNECT IT TO THE POWER SOURCE.
3. ALWAYS VERIFY THAT THE EPSON PRODUCT HAS BEEN DISCONNECTED FROM THE POWER SOURCE BEFORE REMOVING OR REPLACING PRINTED CIRCUIT BOARDS AND/OR INDIVIDUAL CHIPS.
4. IN ORDER TO PROTECT SENSITIVE MICROPROCESSORS AND CIRCUITRY, USE STATIC DISCHARGE EQUIPMENT, SUCH AS ANTI-STATIC WRIST STRAPS, WHEN ACCESSING INTERNAL COMPONENTS.
5. DO NOT REPLACE IMPERFECTLY FUNCTIONING COMPONENTS WITH COMPONENTS WHICH ARE NOT MANUFACTURED BY EPSON. IF SECOND SOURCE IF'S OR OTHER COMPONENTS WHICH HAVE NOT BEEN APPROVED ARE USED, THEY COULD CAUSE DAMAGE TO THE EPSON PRODUCT, OR COULD VOID THE WARRANTY OFFERED BY EPSON.

## About This Manual

This manual describes basic functions, theory of electrical and mechanical operations, maintenance and repair procedures of the printer. The instructions and procedures included herein are intended for the experienced repair technicians, and attention should be given to the precautions on the preceding page.

## Manual Configuration

This manual consists of six chapters and Appendix.
CHAPTER 1. PRODUCT DESCRIPTIONS
Provides a general overview and specifications of the product.

## CHAPTER 2. OPERATING PRINCIPLES

Describes the theory of electrical and mechanical operations of the product.

## CHAPTER 3. TROUBLESHOOTING

Describes the step-by-step procedures for the troubleshooting.

## CHAPTER 4. DISASSEMBLY / ASSEMBLY

Describes the step-by-step procedures for disassembling and assembling the product.

## CHAPTER 5. ADJUSTMENT

Provides Epson-approved methods for adjustment.

## CHAPTER 6. MAINTENANCE

Provides preventive maintenance procedures and the lists of Epson-approved lubricants and adhesives required for servicing the product.
APPENDIX Provides the following additional information for reference:

- Connector pin assignments
- Electric circuit boards components layout
- Electrical circuit boards schematics
- Exploded diagram \& Parts List


## Symbols Used in this Manual

Various symbols are used throughout this manual either to provide additional information on a specific topic or to warn of possible danger present during a procedure or an action. Be aware of all symbols when they are used, and always read NOTE, CAUTION, or WARNING messages.


Indicates an operating or maintenance procedure, practice or condition that is necessary to keep the product's quality.

Indicates an operating or maintenance procedure, practice, or condition that, if not strictly observed, could result in damage to, or destruction of, equipment.


May indicate an operating or maintenance procedure, practice or condition that is necessary to accomplish a task efficiently. It may also provide additional information that is related to a specific subject, or comment on the results achieved through a previous action.


Indicates an operating or maintenance procedure, practice or condition that, if not strictly observed, could result in injury or loss of life.

Indicates that a particular task must be carried out according to a certain standard after disassembly and before re-assembly, otherwise the quality of the components in question may be adversely affected.

## Revision Status

| Revision | Date of Issue | Description |
| :---: | :--- | :--- |
| A | June 20, 2003 | Formal first release |
| B | August 21, 2003 | Revision up: <br> Chapter-3: Error Correction ("3.2.12 Fatal Error" on page 63) <br> Chapter-4: Error Correction ("4.2.3 C524MAIN Board" on page 74) <br> Appendix: The part list and the exploded diagram for the FX-2190 are added. <br> ("7.3 Exploded Diagrams" on page 114, "7.4 Parts List" on page 122) |
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## PRODUCT DESCRIPTIONS

### 1.1 Features

EPSON FX-890/2190 is a small-foot 18 -pin serial impact dot matrix printer.

## HARDWARE SPECIFICATIONS

Print method: Impact Dot Matrix
$\square$ Number of pins
$\square$ Print pin arrangement
$\square$ Print pin diameter
$\square$ Color
$\square$ Print Direction
: 18 pins
: 9 pins x 2 files
0.29 mm ( 0.0114 inch)
: Black ink ribbon
: Bi-direction with logic seeking

## RESOLUTION

Table 1-1. Resolution ( dpi )

| Printing Mode | Horizontal Density | Vertical <br> Density | Adjacent Dot <br> Print |
| :--- | :---: | :---: | :---: |
| Ultra Speed Draft <br> 10 cpi | 80 dpi | 72 dpi | No |
| Ultra Speed Draft <br> 12 cpi | 84 dpi | 72 dpi | No |
| High Speed Draft <br> 10 cpi | 90 dpi | 72 dpi | No |
| High Speed Draft <br> 12 cpi | 96 dpi | 72 dpi | No |
| Draft | 120 dpi | 72 dpi | No |
| Draft Condensed | 240 dpi | 72 dpi | No |
| Draft Emphasized | 120 dpi | 72 dpi | Yes |
| NLQ | 240 dpi | 144 dpi | No |
| Bit Image | $60,72,80,90$ or 120 dpi | 72 dpi | Yes |
|  | 120 or 240 dpi | 72 dpi | No |

## PRINTING SPEED

Table 1-2. Printing Speed (cps) and Printable Columns

| Printing Mode | Character | Printable Columns |  | Printing Speed |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | Pitch | FX-890 | FX-2190 | Normal | Copy |
|  | 10 cpi | 80 | 136 | 566 | 489 |
|  | 12 cpi | 96 | 163 | 680 | 571 |
| High Speed Draft | 10 cpi | 80 | 136 | 559 | 476 |
|  | 12 cpi | 96 | 163 | 627 | 539 |
|  | 15 cpi | 120 | 204 | 629 | 520 |
|  | 17 cpi | 137 | 233 | 595 | 463 |
|  | 20 cpi | 160 | 272 | 541 | 419 |
| Draft | 10 cpi | 80 | 136 | 419 | 347 |
|  | 12 cpi | 96 | 163 | 503 | 416 |
|  | 15 cpi | 120 | 204 | 405 | 314 |
|  | 17 cpi | 137 | 233 | 359 | 300 |
|  | 20 cpi | 160 | 272 | 419 | 350 |
| Draft Emphasized | 10 cpi | 80 | 136 | 209 | 173 |
|  | 10 cpi | 80 | 136 | 104.6 | 87.5 |
|  | 12 cpi | 96 | 163 | 125.9 | 105.0 |
|  | 15 cpi | 120 | 204 | 100.8 | 78.5 |
|  | 17 cpi | 137 | 233 | 89.7 | 38.5 |
|  | 20 cpi | 160 | 272 | 104.6 | 44.9 |

Note 1: When the power supply voltage drops to the lower limit, the printer stops printing and then starts printing remains on that line again more slowly than before.
2: When the head temperature rises to the upper limit, the printer stops printing. When the head temperature falls to the normal level, the printer starts printing again more slowly than before.

## FEEDING METHOD

$\square$ Friction feed
: Front, Rear
$\square$ Push tractor feed : Front, Rear
$\square \quad$ Push \& Pull tractor feed
: Front, Rear
$\square \quad$ Pull tractor feed
Front, Rear, Bottom

## FEED SPEED

$\square$ Normal modeCopy mode

### 4.23 mm (1/6 inch feed)

 Continuous feed4.23 mm ( $1 / 6$ inch feed) Continuous feed

62 msec
0.127 MPS (m/sec) [5.0 IPS (inches/sec)]

83 msec
0.078 MPS ( $\mathrm{m} / \mathrm{sec}$ )
[3.1 IPS (inches/sec)]

## FEEDER

$\square$ Front push tractor
$\square$ Rear push tractor
$\square \operatorname{CSF} \operatorname{Bin} 1 / \operatorname{Bin} 2$ (Option)
$\square$ Pull tractor (Option)
$\square \quad$ Roll paper holder (Option)

## PAPER SPECIFICATIONS

Table 1-3. Cut Sheet (Single sheet, Not multi part) FX-890

|  |  | Front | Entry |  |  | Rea | ntry |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FX-8 |  | Ma | ual |  | ual | High- | apacity $5 F$ | Single- | in CSF |
|  |  | Min. | Max. | Min. | Max. | Min. | Max. | Min. | Max. |
| Width | (inch) | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (10.1) \\ 257 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (10.1) \\ 257 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} \hline(8.5) \\ 216 \end{gathered}$ | $\begin{gathered} (7.2) \\ 182 \end{gathered}$ | $\begin{gathered} \hline(8.5) \\ 216 \end{gathered}$ |
| Length | (inch) <br> (mm) | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (14.3) \\ 364 \end{gathered}$ | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (14.3) \\ 364 \end{gathered}$ | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} \hline(14.3) \\ 364 \end{gathered}$ | $\begin{gathered} \hline(8.3) \\ 210 \end{gathered}$ | $\begin{gathered} (14.3) \\ 364 \end{gathered}$ |
| Thickness | (inch) <br> (mm) | $\begin{array}{\|c\|} \hline(0.0025) \\ 0.065 \end{array}$ | $\begin{gathered} \hline(0.0055) \\ 0.14 \end{gathered}$ | $\begin{gathered} \hline(0.0025) \\ 0.065 \end{gathered}$ | $\begin{gathered} \hline(0.0055) \\ 0.14 \end{gathered}$ | $\begin{gathered} (0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} \hline(0.0055) \\ 0.14 \end{gathered}$ | $\begin{gathered} \hline(0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} (0.0055) \\ 0.14 \end{gathered}$ |
| Weight | $\left(\mathrm{g} / \mathrm{m}^{2}\right)$ <br> (lb) | $\begin{gathered} 52 \\ (14) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ | $\begin{gathered} 52 \\ (14) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ | $\begin{gathered} 64 \\ (18) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ | $\begin{gathered} 64 \\ (18) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ |
| CSF Capacity |  |  |  | --- |  | 185 sheets with theform $64 \mathrm{~g} / \mathrm{m}^{2}(17 \mathrm{lb})^{{ }^{* 1}}$ |  | 60 sheets with the form $64 \mathrm{~g} / \mathrm{m}^{2}(17 \mathrm{lb}){ }^{* 2}$ |  |
|  |  | $\begin{aligned} & 150 \text { sheets with the } \\ & \text { form } 82 \mathrm{~g} / \mathrm{m}^{2}(22 \mathrm{lb})^{{ }^{* 1}} \end{aligned}$ | 50 sheets with the form $82 \mathrm{~g} / \mathrm{m}^{2}(22 \mathrm{lb})^{* 2}$ |  |
| Quality |  |  |  | Plain paper, Reclaimed paper <br> Not curled, not folded, not crumpled |

Note : Printing on reclaimed paper is available only under normal temperature and humidity conditions.

Note "*1": When using High-Capacity CSF, paper total thickness is below 15 mm .
"*2": When using Single-Bin CSF, paper total thickness is below 5 mm .

Table 1-4. Cut Sheet (Single sheet, Not multi part) FX-2190

| FX-2190 | Front Entry <br> Manual |  | Rear Entry |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Manual |  | $\begin{aligned} & \text { High-Capacity } \\ & \text { CSF } \end{aligned}$ |  | Single-Bin CSF |  |
|  | Min. | Max. | Min. | Max. | Min. | Max. | Min. | Max. |
| Width $\quad$(inch) <br> $(\mathrm{mm})$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | $\begin{gathered} (7.2) \\ 182 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ |
| Length (inch) <br> $(\mathrm{mm})$ <br>   | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | $\begin{gathered} (8.3) \\ 210 \end{gathered}$ | $\begin{gathered} (14.3) \\ 364 \end{gathered}$ |
| Thickness (inch) <br>  $(\mathrm{mm})$ | $\begin{gathered} (0.0025) \\ 0.065 \end{gathered}$ | $\begin{gathered} (0.0055) \\ 0.14 \end{gathered}$ | $\begin{gathered} (0.0025) \\ 0.065 \end{gathered}$ | $\begin{gathered} (0.0055) \\ 0.14 \end{gathered}$ | $\begin{gathered} (0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} (0.0055) \\ 0.14 \end{gathered}$ | $\begin{gathered} \hline(0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} (0.0055) \\ 0.14 \end{gathered}$ |
| Weight $\quad$$\left(\mathrm{g} / \mathrm{m}^{2}\right)$ <br> $(\mathrm{lb})$ <br>  | $\begin{gathered} 52 \\ (14) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ | $\begin{gathered} 52 \\ (14) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ | $\begin{gathered} 64 \\ (18) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ | $\begin{gathered} 64 \\ (18) \end{gathered}$ | $\begin{gathered} 90 \\ (24) \end{gathered}$ |
| CSF Capacity |  |  | --- |  | 185 sheets with the form $64 \mathrm{~g} / \mathrm{m}^{2}(17 \mathrm{lb})^{* 1}$ |  | 60 sheets with the form $64 \mathrm{~g} / \mathrm{m}^{2}(17 \mathrm{lb}){ }^{* 2}$ |  |
|  |  |  |  |  | 150 sheets with the form $82 \mathrm{~g} / \mathrm{m}^{2}(22 \mathrm{lb})^{* 1}$ |  | 50 sheets with the form $82 \mathrm{~g} / \mathrm{m}^{2}(22 \mathrm{lb})^{* 2}$ |  |
| Quality | Plain paper, Reclaimed paper <br> Not curled, not folded, not crumpled |  |  |  |  |  |  |  |

Note : Printing on reclaimed paper is available only under normal temperature and humidity conditions

Note "*1": When using High-Capacity CSF, paper total thickness is below 15 mm
"**2": When using Single-Bin CSF, paper total thickness is below 5 mm .

Table 1-5. Cut Sheet (Multi part) FX-890

| FX-890 |  | Front Entry |  | Rear Entry |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Fron | l | Manual/ CSF / Sin | n-Capacity <br> -Bin CSF |
|  |  | Minimum | Maximum | Minimum | Maximum |
| Width | $\begin{gathered} (\mathrm{inch}) \\ (\mathrm{mm}) \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (10.1) \\ 257 \end{gathered}$ | ----- | ----- |
| Length | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (14.3) \\ 364 \end{gathered}$ | ----- | ----- |
| Copies |  | 1 original +5 copies |  | ----- |  |
| Total thickness | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (0.0047) \\ 0.12 \end{gathered}$ | $\begin{gathered} (0.018) \\ 0.46 \end{gathered}$ | ----- | ----- |
| Weight <br> (one sheet of multi part) | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{gathered} \hline 40 \\ (12) \end{gathered}$ | $\begin{gathered} \hline 58 \\ (15) \end{gathered}$ | ----- | ----- |
| Quality |  | Plain paper, Reclaimed paper Not curled, not folded, not crumpled |  | ----- |  |
| Jointing |  | Line glue at th | side of form | ----- | ----- |

Note 1: Type of paper of multi-part forms should be Carbonless. Don't use Carbon-backed and Carbon-interleaved.

2: Type of paper of line glue at the top should be set jointing side of paper horizontally.

Table 1-6. Cut Sheet (Multi part) FX-2190

| FX-2190 |  | Manual |  | Manual/High-Capacity CSF <br> / Single-Bin CSF |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum | Minimum | Maximum |
| Width | (inch) (mm) | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | ----- | ----- |
| Length | (inch) $(\mathrm{mm})$ | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (16.5) \\ 420 \end{gathered}$ | ----- | ----- |
| Copies |  | 1 original + 5 copies |  | ----- |  |
| Total thickness | (inch) (mm) | $\begin{gathered} \hline(0.0047) \\ 0.12 \end{gathered}$ | $\begin{gathered} (0.018) \\ 0.46 \end{gathered}$ | ----- | ----- |
| Weight <br> (one sheet of multi part) | $\left(\mathrm{g} / \mathrm{m}^{2}\right)$ <br> (b) | $\begin{gathered} 40 \\ (12) \end{gathered}$ | $\begin{gathered} 58 \\ (15) \end{gathered}$ | ----- | ----- |
| Quality |  | Plain paper, Reclaimed paper Not curled, not folded, not crumpled |  | ----- |  |
| Jointing |  | Line glue at the top side of form |  | ----- | ----- |

Note 1: Type of paper of multi-part forms should be Crbonless. Don't use Carbon-backed and Carbon-interleaved.
2: Type of paper of line glue at the top should be set jointing side of paper horizontally.

Table 1-7. Card

| $\begin{gathered} \text { FX-890 } \\ \& \\ \text { FX-2190 } \end{gathered}$ |  |  |  | Rear Entry |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Manual |  | Manual |  | $\begin{gathered} \text { High-Capacity } \\ \text { CSF } \end{gathered}$ |  | Single-Bin CSF |  |
|  |  | Min. | Max. | Min. | Max. | Min. | Max. | Min. | Max. |
| Width | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (5.8) \\ 148 \end{gathered}$ | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} \hline(5.8) \\ 148 \end{gathered}$ | $\begin{gathered} (3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (5.8) \\ 148 \end{gathered}$ | --- | --- |
| Length | $\begin{array}{\|l\|} \hline \text { (inch) } \\ \hline(\mathrm{mm}) \end{array}$ | $\begin{gathered} (5.8) \\ 148 \end{gathered}$ |  | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} \hline(5.8) \\ 148 \end{gathered}$ | $\begin{gathered} \hline(3.9) \\ 100 \end{gathered}$ | $\begin{gathered} (5.8) \\ 148 \end{gathered}$ | --- | --- |
| Thickness | $\begin{array}{\|l\|} \hline(\mathrm{inch}) \\ (\mathrm{mm}) \end{array}$ | $\begin{gathered} (0.0087) \\ 0.22 \end{gathered}$ |  | $\begin{gathered} (0.0087) \\ 0.22 \end{gathered}$ |  | $\begin{gathered} (0.0087) \\ 0.22 \end{gathered}$ |  | --- | --- |
| Weight | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{aligned} & 192 \\ & (51) \end{aligned}$ |  | $\begin{aligned} & 192 \\ & (51) \end{aligned}$ |  | $\begin{aligned} & 192 \\ & (51) \end{aligned}$ |  | --- | --- |
| Quality |  | Plain paper, Reclaimed paper <br> Not curled, not folded, not crumpled |  |  |  |  |  |  |  |

Note 1: Printing on card is available only under normal temperature and humidity conditions
2: When setting cards, be sure to align their left edge with the matchmark of the sheet guide.
3: When Paper size is A6 and the sheet is to be set horizontal, it should be inserted from rear entrance only.
4: When using card, set up card mode.

Table 1-8. Envelope

| $\begin{gathered} \text { FX-890 } \\ \& \\ \text { FX-2190 } \end{gathered}$ |  |  | Front EntryManual |  | Rear Entry |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Manual |  | $\begin{gathered} \text { High-Capacity } \\ \text { CSF } \end{gathered}$ |  | $\begin{aligned} & \text { Single-Bin } \\ & \text { CSF } \end{aligned}$ |  |
|  |  |  | Min. | Max. | Min. | Max. | Min. | Max. | Min. | Max. |
| Envelope <br> (No.6) | Width | $\begin{aligned} & (\text { inch }) \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} (6.5) \\ 165 \end{gathered}$ |  |  |  | --- |  |
|  | Length | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} \hline(3.6) \\ 92 \end{gathered}$ |  |  |  | ----- |  |
| Envelope (No.10) | Width | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} (9.5) \\ 241 \end{gathered}$ |  |  |  | ----- |  |
|  | Length | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} (4.1) \\ 105 \end{gathered}$ |  |  |  | ----- |  |
| Total Thickness |  | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} (0.0063) \\ 0.16 \end{gathered}$ | $\begin{gathered} \hline(0.0205) \\ 0.52 \end{gathered}$ | $\begin{gathered} (0.0063) \\ 0.16 \end{gathered}$ | $\begin{gathered} (0.0205) \\ 0.52 \end{gathered}$ | ----- |  |
|  |  |  | ----- |  | The difference of thickness at the printable area is within 0.25 mm ( 0.0098 inch) |  |  |  | ----- |  |
| Weight |  | (g/m) | ----- |  | 45 | 90 | 45 | 90 | ----- |  |
|  |  | (lb) |  |  | (12) | (24) | (12) | (24) |  |  |
| CSF capacity |  |  | ----- |  | ----- |  | $25 \text { sheets (241b) }$ |  | ---- |  |
|  |  |  | 30 shee | (121b) |  |  |  |  |  |  |
| Quality |  |  |  |  | ----- |  | BOND paper, PLAIN paper or AIR MAIL <br> No glue at a flap <br> Not curled, not folded, not crumpled |  |  |  | ----- |  |

Note 1: Printing on envelope is available only under normal temperature and humidity conditions

2: Set the longer side of envelope horizontally.
3: When setting envelopes of No. 6 paper size, be sure to align their left edge with the matchmark of the sheet guide.
4: Envelope should be inserted from rear entrance only.
5: Except for AIRMAIL, the sheets stacked must not exceed 4 sheets.
6: Printing is allowed only on the front side; printing on the back side is impossible.

Table 1-9. Handling possible cut sheets of fixed forms (single sheet/multi-part) with FX-890

| Size | A3 | B4 | A4 | B5 | A5 | A6 | Envelope |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: | Direction

Table 1-10. Handling possible cut sheets of fixed forms (single sheet/multi-part) with FX-2190

| Direction |  | A3 | B4 | A4 | B5 | A5 | A6 | Envelope |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Rear Entry (manual) | Vertical | O/--- | O/--- | O/--- | O/--- | O/--- | O/--- | --- |
|  | Horizontal | O/-- | O/--- | O/--- | O/-- | O/-- | O/--- | $\bigcirc$ |
| Front Entry (manual) | Vertical | O/O | O/O | O/O | O/O | O/O | O/O | --- |
|  | Horizontal | O/O | O/O | O/O | O/O | O/O | O/O | --- |
| High-Capacity CSF | Vertical | TBD | TBD | TBD | TBD | TBD | TBD | TBD |
|  | Horizontal | TBD | TBD | TBD | TBD | TBD | TBD | TBD |
| Single-Bin CSF | Vertical | TBD | TBD | TBD | TBD | TBD | TBD | TBD |
|  | Horizontal | TBD | TBD | TBD | TBD | TBD | TBD | TBD |

Table 1-11. Continuous paper (Single sheet and Multi Part) FX-890

| FX-890 |  | Bottom/Front/Rear Entry |  |
| :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum |
| Width | (inch) (mm) | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{aligned} & (10) \\ & 254 \end{aligned}$ |
| Length (one page) | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{gathered} (22) \\ 558.8 \end{gathered}$ |
| Copies |  | 1 original +5 copies * |  |
| Total thickness | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (0.0025) \\ 0.065 \end{gathered}$ | $\begin{gathered} (0.018) \\ 0.46 \end{gathered}$ |
| Weight (not multi part) | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{gathered} 52 \\ (14) \end{gathered}$ | $\begin{gathered} 82 \\ (22) \end{gathered}$ |
| Weight (one sheet of multi part) | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{gathered} 40 \\ (12) \end{gathered}$ | $\begin{gathered} 58 \\ (15) \end{gathered}$ |
| Quality |  | Plain paper, Reclaimed paper <br> Carbonless multi part paper <br> Not break, without wrinkle, without tear, without turn over |  |
| Jointing |  | Point glue or paper staple(both side) |  |

Note "*": When pull tractor is used, 1 original +6 copies are available only under normal temperature and humidity conditions.

Table 1-12. Continuous paper (Single sheet and Multi Part) FX-1190

| FX-2190 |  | Bottom/Front/Rear Entry |  |
| :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum |
| Width | (inch) (mm) | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{gathered} (16) \\ 406.4 \end{gathered}$ |
| Length (one page) | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} \hline(4) \\ 101.6 \end{gathered}$ | $\begin{gathered} (22) \\ 558.8 \end{gathered}$ |
| Copies |  | 1 original +5 copies * |  |
| Total thickness | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (0.0025) \\ 0.065 \end{gathered}$ | $\begin{gathered} \hline(0.018) \\ 0.46 \end{gathered}$ |
| Weight (not multi part) | (g/m) <br> (lb) | $\begin{gathered} 52 \\ (14) \end{gathered}$ | $\begin{gathered} 82 \\ (22) \end{gathered}$ |
| Weight (one sheet of multi part) | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{gathered} 40 \\ (12) \end{gathered}$ | $\begin{gathered} 58 \\ (15) \end{gathered}$ |
| Quality |  | Plain paper, Reclaimed paper <br> Carbonless multi part paper <br> Not break, without wrinkle, without tear, without turn over |  |
| Jointing |  | Point glue or paper staple(both side) |  |

Note "*" : When pull tractor is used, 1 original +6 copies are available only under normal temperature and humidity conditions.

Table 1-13. Labels (FX-890)

| FX-890 |  | Bottom/Front Entry |  | Rear Entry |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum | Minimum | Maximum |
| Label size |  | See Figure 1-1 | ow. |  |  |
| Base sheet width | $\begin{gathered} (\mathrm{inch}) \\ (\mathrm{mm}) \end{gathered}$ | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{aligned} & (10) \\ & 254 \end{aligned}$ | ----- | ----- |
| Base sheet length (one page) | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{gathered} (22) \\ 558.8 \end{gathered}$ | -- | ---- |
| Base sheet Thickness | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} (0.0035) \\ 0.09 \end{gathered}$ | ----- | ----- |
| Total thickness | $\begin{gathered} \text { (inch) } \\ (\mathrm{mm}) \end{gathered}$ | $\begin{gathered} (0.0063) \\ 0.16 \end{gathered}$ | $\begin{gathered} (0.0075) \\ 0.19 \end{gathered}$ | ----- | ----- |
| Label weight | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{gathered} \hline 64 \\ (17) \end{gathered}$ |  | ---- |  |
| Quality |  | Plain paper or the same quality labels |  | ----- |  |

Note 1: Printing on labels is available only under normal temperature and humidity conditions.
2: The base sheet of labels must be continuous paper.
3: Labels should be inserted from bottom or front entrance.
4: Do not pull out paper from backward
5: No label paper should be left on the printer when the printer is not used
6: Do not print on the base sheet of labels.
7: Do not use cut sheet labels.

Table 1-14. Labels (FX-2190)

| FX-2190 |  | Bottom/Front Entry |  | Rear Entry |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum | Minimum | Maximum |
| Label size |  | See Figure 1-1 | ow. |  |  |
| Base sheet width | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{gathered} (16) \\ 406.4 \end{gathered}$ | ----- | ----- |
| Base sheet length (one page) | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (4) \\ 101.6 \end{gathered}$ | $\begin{gathered} (22) \\ 558.8 \end{gathered}$ | --- | ----- |
| Base sheet <br> Thickness | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | $\begin{gathered} (0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} (0.0035) \\ 0.09 \end{gathered}$ | ----- | ----- |
| Total thickness | $\begin{gathered} (\mathrm{inch}) \\ (\mathrm{mm}) \end{gathered}$ | $\begin{gathered} (0.0063) \\ 0.16 \end{gathered}$ | $\begin{gathered} (0.0075) \\ 0.19 \end{gathered}$ | ----- | ----- |
| Label weight | ( $\mathrm{g} / \mathrm{m}^{2}$ ) <br> (lb) | $\begin{gathered} 64 \\ (17) \end{gathered}$ |  | ----- |  |
| Quality |  | Plain paper or the same quality labels |  | ----- |  |

Note 1: Printing on labels is available only under normal temperature and humidity conditions.
2: The base sheet of labels must be continuous paper.
3: Labels should be inserted from bottom or front entrance.
4: Don't pull out paper from backward.
5: No label paper should be left on the printer when the printer is not used.
6: Don't print on the base sheet of labels.
7: Don't use cut sheet labels.


Figure 1-1. Label Size

Table 1-15. Roll Paper

| $\begin{gathered} \text { FX-890\& } \\ \text { FX-2190 } \end{gathered}$ |  | Bottom/Front Entry |  | Rear Entry |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum | Minimum | Maximum |
| Width | $\begin{aligned} & (\mathrm{inch}) \\ & (\mathrm{mm}) \end{aligned}$ | --- |  |  |  |
| Length | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ |  |  |  |  |
| Diameter | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} (5) \\ \phi 127 \mathrm{~mm} \end{gathered}$ |  |
| Thickness | $\begin{aligned} & \text { (inch) } \\ & (\mathrm{mm}) \end{aligned}$ | ----- |  | $\begin{gathered} (0.0028) \\ 0.07 \end{gathered}$ | $\begin{gathered} (0.0035) \\ 0.09 \end{gathered}$ |
| Weight | $\left(\mathrm{g} / \mathrm{m}^{2}\right)$ <br> (lb) | -- |  | $\begin{gathered} \hline 52 \\ (14) \end{gathered}$ | $\begin{gathered} 82 \\ (22) \end{gathered}$ |
| Quality |  | ----- |  | Plain paper, not curled, not folded, not crumpled |  |

Note 1: Roll paper must be set on the roll paper holder (option).
2: Roll paper should be inserted from rear entrance only.
3: Release lever position should be friction.

## TYPEFACE

$\square$ Bit map font

- EPSON Draft : $10 \mathrm{cpi}, 12 \mathrm{cpi}, 15 \mathrm{cpi}$
- EPSON Roman
: 10 cpi, 12 cpi, 15 cpi, Proportional
- EPSON Sans Serif
: 10 cpi, $12 \mathrm{cpi}, 15$ cpi, Proportional
- EPSON OCR-B
: 10 cpi *
$\square$ Bar code fonts:
EAN-13, EAN-8, Interleaved 2 of 5, UPC-A, UPC-E, Code 39, Code 128, POSTNET, Coda bar (NW-7)*, Industrial 2 of 5*, Matrix 2 of $5^{*}$

NOTE: "*": These fonts are not described in user's manual.

## CHARACTER TABLES

| Standard version | $: 13$ tables |
| :--- | :--- |
| NLSP version | $: 42$ tables |
| International character sets | $: 13$ countries |

## INPUT BUFFER

128 Kbyte

## ELECTRICAL SPECIFICATION

Table 1-16. 120V Version

| Rated voltage | AC 120 V |
| :--- | :--- |
| Input voltage range | AC 103.5 to 132 V |
| Rated frequency range | 50 to 60 Hz |
| Input frequency range | 49.5 to 60.5 Hz |
| Rated current | 1.1 A (Max. 2.5 A ) |
| Power consumption | Approx.53 W (ISO/IEC 10561 Letter pattern) <br> Approx. 3.5 W in sleep mode * <br> 0 W in power off mode <br> Energy Star compliant |
| Insulation resistance | $10 \mathrm{M} \Omega$ min. (between AC line and chassis, DC 500 V ) |
| Dielectric strength | AC 1000 V rms. 1 min. or AC $1200 \mathrm{~V} \mathrm{rms}$.1 sec. <br> (between AC line and chassis) |

Table 1-17. 230V Version

| Rated voltage range | AC 220 to 240 V |
| :--- | :--- |
| Input voltage range | AC 198 to 264 V |
| Rated frequency range | 50 to 60 Hz |
| Input frequency range | 49.5 to 60.5 Hz |
| Rated current | 0.6 A (Max. 1.3A) |
| Power consumption | Approx. 53 W (ISO/IEC 10561 Letter pattern) <br> Approx. 3.5 W in sleep mode * <br> 0 W in power off mode <br> Energy Star compliant |
| Insulation resistance | $10 \mathrm{M} \Omega$ min. (between AC line and chassis, DC 500 V) |
| Dielectric strength | AC 1500 V rms. 1 min. (between AC line and chassis) |

Table 1-18. UPS Version

| Rated voltage range | AC 100 to AC240V |
| :--- | :--- |
| Input voltage range | AC 90 to 264 V |
| Rated frequency range | 50 to 60 Hz |
| Input frequency range | 49.5 to 60.5 Hz |
| Rated current | $1.1 \mathrm{~A}(\mathrm{Max} .3 .0 \mathrm{~A})$ |
| Power consumption | Approx.56 W (ISO/IEC 10561 Letter pattern) <br> Approx. 4.0 W in sleep mode * <br> 0 W in power off mode <br> Energy Star compliant |
| Insulation resistance | $10 \mathrm{M} \Omega$ min. (between AC line and chassis, DC 500 V ) |
| Dielectric strength | AC 1500 V rms. 1 min. ( between AC line and chassis) |

Note "*": Upon a lapse of 5 minutes under the following conditions, the printer enters sleep mode:

- Not in Pause, not in error status
- There is no data in input buffer.

| ACOUSTIC NOISE |  |
| :---: | :---: |
| Level: | 55 dB (A) (ISO 7779 pattern) |
| ENVIRONMENTAL CONDITIONS |  |
| Temperature : | 5 to $35^{\circ} \mathrm{C}$ (operating, ${ }^{* 1}$ ) <br> 15 to $25^{\circ} \mathrm{C}$ (operating, ${ }^{*}{ }^{1,{ }^{* 2}}$ ) <br> -30 to $60^{\circ} \mathrm{C}$ (non-operating) |
| Humidity : | $\begin{aligned} & 10 \text { to } 80 \% \mathrm{RH} \text { (operating, }{ }^{* 1} \text { ) } \\ & 30 \text { to } 60 \% \mathrm{RH} \text { (operating, }{ }^{* 1,{ }^{*} 2} \text { ) } \\ & 0 \text { to } 85 \% \mathrm{RH} \text { (non-operating) } \end{aligned}$ |
| Resistance to shock : | 1 G , within 1 ms (operating) <br> 2 G , within 2 ms (non-operating) |
| Resistance to vibration : | $0.25 \mathrm{G}, 10$ to 55 Hz (operating) <br> $0.50 \mathrm{G}, 10$ to 55 Hz (non-operating) |
| *1: without condensation <br> *2: during printing on reclai | ed paper, multi part paper, envelope, label or roll paper |
| RELIABILITY |  |
| Total print volume (MVBF) | 52 million lines (except print head) |
| MTBF | 20000 POH (25\% Duty) |
| Print head life | 400 million strokes/wire <br> (Approx. 400 million characters (Draft 10 cpi, 14 dots/ character)) |
| RIBBON CARTRIDGE |  |
| <FX-890> |  |
| Type | Fabric |

## Color

Ribbon dimensions
Ribbon life

Cartridge dimensions
<FX-2190>

| Type | Fabric |
| :--- | :--- |
| Color | Black |
| Ribbon dimensions | $13 \mathrm{~mm}(\mathrm{~W}) \times 19 \mathrm{M}(\mathrm{L})$ Endless |
| Ribbon life | Approximately 12 million characters <br> (Draft $10 \mathrm{cpi}, 14$ dots $/$ character) |
| Cartridge dimensions | $468.5 \mathrm{~mm}(\mathrm{~W}) \times 34 \mathrm{~mm}(\mathrm{H}) \times 78 \mathrm{~mm}(\mathrm{D})$ |

Black
13 mm (W) x 17 M (L) Endless
Approximately 7.5 million characters (Draft 10 cpi, 14 dots / character)
$287 \mathrm{~mm}(\mathrm{~W}) \times 30 \mathrm{~mm}(\mathrm{H}) \times 77 \mathrm{~mm}(\mathrm{D})$

Fabric

13 mm (W) x 19 M (L) Endless
Approximately 12 million characters $468.5 \mathrm{~mm}(\mathrm{~W}) \times 34 \mathrm{~mm}(\mathrm{H}) \times 78 \mathrm{~mm}$ (D)
$\square \quad 120 \mathrm{~V}$ version

- Safety standards

UL 1950, CSA C22.2 No. 950

- EMI
$\square \quad 230 \mathrm{~V}$ version
- Safety standards
- EMI

UPS Version

- Safety standards
- EMI

EN60950
EN55022 ( CISRP pub. 22 ) class B AS/NZS. 3548 class B

UL 1950, CSA C22.2 No. 950 EN60950

## SAFETY APPROVALS

FCC part 15 subpart B class B, CSA C108.8 class B

FCC part 15 subpart B class B, CSA C108.8 class B EN55022 (CISPR pub. 22) class B AS/NZS 3548 class B

## CE MARKING

$\square \quad 230 \mathrm{~V}$ version \& UPS version

- Low Voltage Directive 73/23/EEC: EN60950
- EMC Directive 89/336/EEC: EN55022 class B

EN61000-3-2
EN61000-3-3
EN55024

## INTERFACE

- Bi-directional parallel interface (IEEE-1284 nibble mode supported)
- USB (ver1.1) I/F
- Type-B I/F level 2 (Option)


## CONTROL CODE

- ESC/P
- IBM PPDS emulation


## EXPENDABLES \& OPTIONS

Table 1-19. Expendables $\&$ Option

| Expendables | Code No. |  |
| :--- | :---: | :---: |
|  | FX-890 | FX-2190 |
| Ribbon cartridge (Black) | S015329 | S015327 |
| Options |  |  |
| High capacity cut sheet feeder (Bin 1) | C80638* | C80640* |
| Single bin cut sheet feeder (Bin 2) | C80637* | C80639* |
| Pull tractor unit | C80020* | C80021* |
| Roll paper holder | \#8310 | \#8310 |
| Front sheet guide | C81400* | C81401* |
| Front paper guide | C81402* | C81403* |
| Serial Interface card | C82307*/ C82306* | C82305*/C82306* |
| 32 KB intelligent serial Interface card | C82312* | C82307*/C82308* |
| Local Talk I/F card | C82313* | C82312* |
| 32KB IEEE-488 I/F card | C82314* | C82314* |
| Coax I/F card | C82315* | C82315* |
| Twinax I/F card | C82345* | C82345* |
| IEEE-1284 parallel I/F card | C82362* | C82362* |
| EpsonNet 10 Base 2/T Int. Print Server | C82363**/C82364* | C82363**/C82364* |
| EpsonNet 10/100 Base Tx Int. Print Server | C82384* | C82384* |
| EpsonNet 10/100 Base Tx Int. Print Server | C82391* | C82391* |
| EpsonNet 10/100 Base Tx Int. Print Server 2 | C12C82396* | C12C82396* |
| EpsonNet 802.11b Wireless Ext. Print Server |  |  |

[^0]
## PRINTABLE AREA

$\square$ Cut sheets


Figure 1-2. Printable Area for Cut Sheet

Table 1-20. Printable Area for Cut Sheet

|  | Single Sheet / Multi Part |  |
| :---: | :---: | :---: |
|  | FX-890 | FX-2190 |
| PW (Width) <br> PL (Length) | Refer to "PAPER <br> SPECIFICATIONS" Table 1-3 on page 10 for single sheet or Table $1-5$ on page 11 for multi part | Refer to "PAPER <br> SPECIFICATIONS" Table 1-4 on <br> page 11 for single sheet or Table 1-6 on page 12 for multi part |
| LM (Left Margin) | 3 mm or more ( $\mathrm{PW}<=209.2 \mathrm{~mm}$ ) | 3 mm or more ( $\mathrm{PW}<=351.4 \mathrm{~mm}$ ) |
| RM (Right Margin) | 26.9 mm or more ( $\mathrm{PW}=257 \mathrm{~mm}$ ) | 37.3 mm or more ( $\mathrm{PW}=420 \mathrm{~mm}$ ) |
| TM (Top Margin) | 4.2 mm or more |  |
| BM (Bottom Margin) |  |  |

Note : The maximum horizontal printable area is 203.2 mm ( 8 inch ) for FX-890 or 345.4 mm (13.6 inch) for FX-2190.Envelope


Figure 1-3. Printable Area for Envelope

Table 1-21. Printable Area for Envelope

|  | Envelope Printable Area |
| :--- | :---: |
| PW (Width) | Refer to "PAPER SPECIFICATIONS" Table 1-8 on page 13 |
| PL (Length) |  |
| LM (Left Margin) | 3 mm or more |
| RM (Right Margin) |  |
| TM (Top Margin) | 4.2 mm or more |
| BM (Bottom Margin) |  |

$\square$ Continuous paper


Figure 1-4. Printable Area for Continuous Paper

Table 1-22. Printable Area for Continuous Paper

|  | Continuous Paper |  |
| :--- | :--- | :--- |
|  | FX-890 | FX-2190 |

Roll paper


Figure 1-6. Printable Area for Roll Paper

Table 1-24. Printable Area for Roll Paper

|  | Roll Paper |
| :--- | :---: |
| PW (Width) | Refer to "PAPER SPECIFICATIONS" Table 1-15 on page 16 |
| PL (Length) | ----- |
| LM (Left Margin) | 3 mm or more |
| RM (Right Margin) | 3 mm or more |
| TM (Top Margin) | 4.2 mm or more |
| BM (Bottom Margin) | ----- |

### 1.2 Interface

This printer provides bi-directional 8-bit parallel interface, USB interface and Type-B optional interface slot as standard.

### 1.2.1 Parallel interface (Forward channel)

$\square$ Specifications

- Transmission mode:
- Adaptable connector:
- Synchronization:
- Handshaking :
- Signal level:

8 bit parallel, IEEE-1284 compatibility mode 57-30360 (Amphenol) or equivalent
-STROBE pulse
BUSY and -ACKNLG signals
TTL compatible (IEEE-1284 level 1 device)

Table 1-25. Connector pin assignment (Forward channel)

| Pin <br> No. | Signal <br> Name | Return <br> GND <br> Pin | IN/ <br> Out* | Function description |  |
| :---: | :---: | :---: | :---: | :--- | :--- |
| 1 | -STROBE | 19 | In | Strobe pulse. Input data is latched at falling edge of <br> the signal. |  |
| 2 | DATA1 | 20 | In | Parallel input data to the printer. | bit 0: LSB |
| 3 | DATA2 | 21 | In | bit 1 |  |
| 4 | DATA3 | 22 | In | bit 2 |  |
| 5 | DATA4 | 23 | In | bit 3 |  |
| 6 | DATA5 | 24 | In | bit 4 |  |
| 7 | DATA6 | 25 | In | bit 5 |  |
| 8 | DATA7 | 26 | In | bit 6 |  |
| 9 | DATA8 | 27 | In | bit 7: MSB |  |
| 10 | -ACKNLG | 28 | Out | This signal (negative pulse) indicates that the <br> printer has received data and is ready to accept next <br> one. |  |
| 11 | BUSY | 29 | Out | This signal's high level means that the printer is not <br> ready to accept data. |  |

Table 1-25. Connector pin assignment (Forward channel) (continued)

| Pin <br> No. | Signal <br> Name | Return <br> GND <br> Pin | IN/ <br> Out* | Function description |
| :---: | :---: | :---: | :---: | :--- | :--- |
| 12 | PE | 28 | Out | This signal's high level means that the printer is in <br> a state of paper-out error. |
| 13 | SLCT | 28 | Out | Always at high level when the power to the printer <br> is on. |
| 14 | -AFXT | 30 | In | Not used. |
| 31 | -INIT | 30 | In | This signal's negative pulse initializes printer. |
| 32 | -ERROR | 29 | Out | This signal's low level means the printer is in a <br> state of error. |
| 36 | -SLIN | 30 | In | Not used. |
| 18 | Logic H | - | Out | This line is pulled up to +5 V through $3.9 \mathrm{k} \Omega$ <br> resistor. |
| 35 | +5 V | - | Out | This line is pulled up to +5 V through $1.0 \mathrm{k} \Omega$ <br> resistor. |
| 17 | Chassis | - | - | Chassis GND. |
| 16,33 <br> $19-30$ | GND | - | - | Signal GND. |
| 15,34 | NC | - | - | Not connected. |

Note : In/Out shows the direction of signal flow from the printer's point of view.
$\square$ Data transmission timing


Figure 1-7. Data transmission timing

Table 1-26. Parameters

| Parameter | Minimum | Maximum |
| :---: | :---: | :---: |
| t setup | 500 nsec | - |
| t hold | 500 nsec | - |
| t stb | 500 nsec | - |
| t ready | 0 | - |
| t busy | - | 500 nsec |
| t reply | - | - |
| t ack | 500 nsec | 10 us |
| t nbusy | 0 | - |
| t next | 0 | - |
| t tout $* 1$ | - | 120 nsec |
| t tin*2 | - | 200 nsec |

Note "*1": Rise and fall time of output signals

[^1]BUSY signal is active (high level) under any of the following conditions:

- In the process of receiving data
- Input buffer full
- -INT signal active (low level)
- During hardware initialization
- -ERROR or PE signal active (low level or high level, respectively)
- In the self test mode
- In the adjustment mode
- In the default-setting mode
$\square$-ERROR signal is active (low level) under any of the following conditions:
- In the condition of the printer hardware error (fatal error)
- In the condition of the paper-out error
- In the condition of the release lever error
- In the condition of the cover open error
- In the condition of the paper eject error
$\square$ PE signal is active (high level) under the following condition:
- In the condition of paper-out error


### 1.2.2 Parallel interface (Reverse channel)

$\square \quad$ Specifications

- Transmission mode : IEEE-1284 nibble mode
- Adaptable connector: 57-30360 (Amphenol) or equivalent
- Synchronization : Refer to the IEEE-1284 specification
- Handshaking : Refer to the IEEE-1284 specification
- Signal level: TTL compatible (IEEE-1284 level 1 device)
- Data transmission timing : Refer to the IEEE-1284 specification
- Extensibility request: The printer responds to the extensibility request in the affirmative, when the request is 00 H or 04 H , which mean;
00 H : Request nibble mode of reverse channel transfer
04H : Request device ID in nibble mode of reverse channel transfer
$\square$ Device ID: The printer sends the following device ID string when it is requested
- FX-890

When IEEE1284.4 is enabled,

```
[00H][4CH]
MFG:EPSON;
CMD:ESCP9,PRPII9,BDC,D4;
MDL:FX-890;
CLS:PRINTER;
DES:EPSON[SP]FX-890;
```

When IEEE1284.4 is disabled,

```
[00H][49H]
```

MFG:EPSON;
CMD:ESCP9,PRPII9,BDC;
MDL:FX-890;
CLS:PRINTER;
DES:EPSON[SP]FX-890;

## FX-2190

When IEEE1284.4 is enabled,

| $[00 \mathrm{H}][4 \mathrm{EH}]$ |
| :--- |
| MFG:EPSON; |
| CMD:ESCP9,PRPII9,BDC,D4; |
| MDL:FX-2190; |
| CLS:PRINTER; |
| DES:EPSON[SP]FX-2190; |

When IEEE1284.4 is disabled,

```
[00H][4BH]
MFG:EPSON;
CMD:ESCP9,PRPII9,BDC;
MDL:FX-2190;
CLS:PRINTER;
DES:EPSON[SP]FX-2190;
```

Table 1-27. Connector pin assignment (Reverse channel)

| Pin No. | Signal Name | $\begin{gathered} \text { Return } \\ \text { GND } \\ \text { Pin } \end{gathered}$ | $\begin{aligned} & \text { IN/ } \\ & \text { Out** } \end{aligned}$ | Function description |
| :---: | :---: | :---: | :---: | :---: |
| 1 | HostClk | 19 | In | Host clock signal. |
| 2 | DATA1 | 20 | In | Parallel input data to the printer. bit 0: LSB |
| 3 | DATA2 | 21 | In | bit 1 |
| 4 | DATA3 | 22 | In | bit 2 |
| 5 | DATA4 | 23 | In | bit 3 |
| 6 | DATA5 | 24 | In | bit 4 |
| 7 | DATA6 | 25 | In | bit 5 |
| 8 | DATA7 | 26 | In | bit 6 |
| 9 | DATA8 | 27 | In | bit 7: MSB |
| 10 | PtrClk | 28 | Out | Printer clock signal. |
| 11 | PtrBusy / DataBit-3,7 | 29 | Out | Printer busy signal and reverse channel transfer data bit 3 or 7 . |
| 12 | AckDataReq/ DataBit-2,6 | 28 | Out | Acknowledge data request signal and reverse channel transfer data bit 2 or 6 . |
| 13 | $\begin{gathered} \text { Xflag/ } \\ \text { DataBit-1,5 } \end{gathered}$ | 28 | Out | X-flag signal and reverse channel transfer data bit 1 or 5 . |
| 14 | HostBusy | 30 | In | Host Busy signal. |
| 31 | -INIT | 30 | In | Not used. |
| 32 | -DataAvail / DataBit-0,4 | 29 | Out | Data Available signal and reverse channel transfer data bit 0 or 4 . |
| 36 | 1284-Active | 30 | In | 1284 active signal. |
| 18 | Logic-H | - | Out | This line is pulled up to +5 V through $3.9 \mathrm{k} \Omega$ resistor. |
| 35 | $+5 \mathrm{~V}$ | - | Out | This line is pulled up to +5 V through $1.0 \mathrm{k} \Omega$ resistor. |
| 17 | Chassis | - | - | Chassis GND. |
| $\begin{aligned} & 16,33 \\ & 19-30 \end{aligned}$ | GND | - | - | Signal GND. |
| 15, 34 | NC | - | - | Not connected. |

### 1.2.3 USB Interface

$\square$ Specifications

- Standard:
- Bit rate :
- Data encording :
- Adaptable connector :
- Recommended cable length :

2 meters
$\square$ Connector pin assignment and signals :
Table 1-28. Connector pin assignment

| Pin No. | Signal name | In/Out | Function description |
| :---: | :---: | :---: | :--- |
| 1 | VCC | - | Cable power. Maximum power consumption is <br> 100 mA |
| 2 | -Data | Bi-directional | Data |
| 3 | + Data | Bi-directional | Data, pull up to +3.3 V via $1.5 \mathrm{~K} \Omega$ resistor |
| 4 | Ground | - | Cable ground |



Figure 1-8. USB Interface connector pin assignment

Note : In/Out refers to the direction of signal flow from the printer's point of view.

### 1.2.4 Optional Interface

Type-B optional interface cards are available.
Table 1-29. FX-890

| Reply message | ESC/P | IBM PPDS |
| :--- | :--- | :--- |
| Main-Type | MT9p, PW80c110cpi, <br> PRG(Wxxxxx)rev, AP500ma | MT9p, PW80c110cpi, <br> PRG(Wxxxxx)rev, AP500ma |
| Product-Name | FX-890 | FX-890 |
| Emulation-Type | ESCP9, PRPII9, BDC | ESCP9, PRPII9, BDC |
| Entity-Type | EPSONFX | EPSONPRPII9 |

Table 1-30. FX-2190

| Reply message | ESC/P | IBM PPDS |
| :--- | :--- | :--- |
| Main-Type | MT9p, PW136c110cpi, <br> PRG(Wxxxxx)rev, AP500ma | MT9p, PW136c110cpi, <br> PRG(Wxxxxx)rev, AP500ma |
| Product-Name | FX-2190 | FX-2190 |
| Emulation-Type | ESCP9, PRPII9, BDC | ESCP9, PRPII9, BDC |
| Entity-Type | EPSONFX | EPSONPRPII9 |

### 1.2.5 Type-B Interface communication specification

$\square$ Reply for Optional command
(*: Reply for Type-B I/F Level 2 device: not described in user's manual)
Table 1-31. Reply for Optional command

| Option command <br> number | Command name | Reply-A | Reply-B |
| :---: | :--- | :---: | :---: |
| 00 h | No-operation | ----- | ----- |
| 01 h | Start Hardware Reset | Accept* | Execute OK* |
| 02 h | Start Software Reset | Reject | ----- |
| 03 h | Send Main System Type | Accept | Execute OK |
| 04 h | Send Name Data | Accept | Execute OK |
| 05 h | Inquire Name Data | Accept | Execute OK |
| 06 h | Send Product Name | Accept | Execute OK |
| 07 h | Send Software Emulation Type | Accept | Execute OK |
| 08 h | Complete Buffered Data | Reject | ------ |
| 09 h | Stop Procedure | Reject | ----- |
| 0 Ah | Return Buffered Data | Accept | Execute OK |
| 0 Bh | Send Entity Type | Accept | Execute OK |
| 0 Ch | Send Status | Reject | ----- |
| 0 Dh | Quit Procedure | Reject | ---- |
| 0 Eh | Inquire ASCII Message | Accept | Execute OK |
| 0 Fh | Send ASCII Message | Unknown | ----- |
| 10 h | (Reserved) | Reject | ----- |
| 11 h | Send All Entity Type | Reject | ----- |
| 12 h | Inquire Protocol | Unknown | ---- |
| 13 h | Reserved) | Accept | Execute OK |
| 14 h | Inquire Emergency Message | Accept | Execute OK |
| 15 h | Send Emergency Reply | Unknown | ----- |
| $16 \mathrm{~h}-17 \mathrm{~h}$ | (Reserved) |  |  |Main command

Table 1-32. Main command

| Option command number | Command name | Sending Timing |
| :---: | :---: | :---: |
| 01h | Start Software Reset | - Init signal on the std. parallel <br> - Type-B I/F Option command : 01h <br> - Panel Reset <br> - Cold start |
| 02h | Send Option Type | - Deciding the level of Type-B I/F after power on |
| 04h | Send Name Data | - Type-B I/F Option command: 05h |
| 07h | Inquire Software Emulation Type | Changing control language |
| 0Eh | Inquire ASCII Message | - Writing to DBIN-register |
| 14h | Inquire Emergency Reply | - Reply for Back Ground Job command response |
| 15h | Send Emergency Message | - Receive back Ground Job command |

$\square$ Back Ground Job command:
Response

| "0x00": get device | ID Normal response |
| :--- | :--- |
| "0x01": get all status | Normal response |
| "0x02" $\sim$ "0x3F" | Processing impossible response |

$\square$ A bit rate available by Serial I/F card :
$19200 \mathrm{bps}, 9600 \mathrm{bps}, 4800 \mathrm{bps}$, 2400bps, 1200bps, 600bps, 300bps

### 1.2.6 Interface selection

The printer has 3 interfaces; the parallel interface, USB interface and Type-B optional interface. These interfaces are selected manually by Default Setting or selected automatically.
$\square$ Manual selection
One of the three interfaces can be selected by Default Setting.
$\square$ Automatic selection
The automatic interface selection is enabled by Default Setting. In this automatic interface selection mode, the printer is initialized to the idle state scanning which interface receives data at power-on. Then the interface that receives data first is selected. When the host stops data transfer and the printer is in the stand-by state for the period of seconds specified by Default Setting, the printer is returned to the idle state. As long as the host sends data or the printer interface is the busy state, the selected interface is let as it is.
$\square$ Interface state and interface selection
When the parallel interface is not selected, the interface gets info a busy state. When the Type-B serial interface card is installed and it is not selected, the interface sends XOFF and sets the DTR signal MARK. When the optional interface is not selected, the printer sets "OFFLINE" bit of MNSTS register to the optional interface. When the printer is initialized or returned to the idle state, the parallel interface got into a ready state, the serial interface sends XON and sets the DTR SPACE and the printer resets "OFFLINE" bit of MNSTS register to the optional interface. Note that the interrupt signal such as a -INIT signal on the parallel interface is not effective while that interface is not selected.
$\square$ Preventing Hosts from Data Transfer Timeout
Generally, hosts abandons data transfer to peripherals when a peripheral is in the busy state for dozens of seconds continuously. To prevent hosts from this kind of timeout, the printer receives data very slowly, several bytes per minute, even if the printer is in the busy state. This slowdown is started when the rest of the input buffer becomes several thousands of bytes. At last, when the input buffer is full, the printer is in the busy state continuously.
IEEE1284.4 on the parallel interface and on the USB interface do not require this function.

### 1.2.7 IEEE1284.4 protocol

The packet protocol described by IEEE 1284.4 is supported on the parallel I/F. Two function modes of IEEE 1284.4 protocol, "Off" and "Auto", are available and one of them is selected according to the value of Default setting. (See Section 1.3.5. Default Setting).

NOTE:Packet protocol option "Off" \&"Auto" in Default setting mode are effective in not only parallel IIF but also USB IIF.
Auto: Communication is carried out in the convetional mode until a magic string ( 1284.4 synchronous commands) is received. By receiving a magic string, communication in IEEE1284.4 packet mode is started.

Off: Communication is carried out in the convetional mode.
NOTE:The packet protocol of IEEE1284.4 allows a device to carry on multiple exchanges or conversations which contain data and/or control information with another device at the same time across a single point-to-point link. The protocol is not, however, a device control language. It does provide basic transport-level flow control and multiplexing services. The multiplexed logical channels are independent of each other and blocking of one has no effect on the others. The protocol operates over IEEE1284.

### 1.3 Operation

This section describes the operations on this printer.

### 1.3.1 Control panel

The control panel of this printer is equipped with 6 switches and 10 LEDs, which are located as shown below.


Figure 1-9. Control Panel

### 1.3.2 Switches

### 1.3.2.1 Operation in Normal Mode

In the normal mode, pressing panel switches executes the following functions.

Table 1-33. Normal Mode

| Switch | Function |
| :---: | :---: |
| Pause | - Alternates printing and no-printing status. <br> - Enables Micro Adjust function, holding it down for 3 seconds. |
| Load/Eject | - Loads or ejects the paper. <br> - Executes micro feed forward, when this function is enabled. |
| LF/FF | - Executes line feed, pressing it shortly. <br> - Executes form feed, holding it down for a few seconds. <br> - Executes micro feed backward, when this function is enabled. |
| Tear Off/Bin | - Advances continuous paper to the Tear-Off position. <br> - Selects CSF bin $1 / 2$ or Card mode in friction mode. |
| Font | - Selects font and draft quality. |
| Pitch | - Selects pitch. |
| Reset (Font \& Pitch) | - Resets the printer. |
| Menu <br> (Pitch \& Tear Off/Bin) | - Enter or exit the default setting mode. |

### 1.3.2.2 Operations at Power-on

Holding down the specified switch (switches) while turning on the power to the printer enables the special functions as listed below.

Table 1-34. At Power-On

| Switches | Function |
| :--- | :--- |
| Load/Eject | NLQ self test |
| LF/FF | Draft self test |
| Load/Eject \& LF/FF | Data dump |
| Load/Eject \& LF/FF \& Pause | Clear EEPROM |
| Tear Off/Bin \& Load/Eject | Clear EEPROM for Driving Line count for ribbon change <br> timing |
| Pause | Bi-D adjustment |
| Load/Eject \& Pause | Panel lock out mode |
| LF/FF \& Pause | Default setting for panel lock out |

### 1.3.2.3 Operation in Default Setting Mode

Table 1-35. Default Setting Mode

| Switch | Function |
| :--- | :--- |
| Menu (Pitch \& Tear Off/Bin) | Enter or exit the default setting mode. |
| Item $\uparrow$ (Font), Item $\downarrow$ (Pitch) | Select the menu. |
| Set (Tear Off/Bin) | Changes the setting. |
| The others | Not available |

### 1.3.3 Indicators ( LEDs )

This printer has the following indicators to indicate its current condition, as shown in the table below:

### 1.3.3.1 Indications in Normal Mode

Table 1-36. Normal Mode

| LED Printer status | $\begin{gathered} \text { Pause } \\ { }_{* 1} \end{gathered}$ | $\underset{* 2}{\text { Paper Out }}$ | $\begin{gathered} \text { Tear-Off / } \\ \text { Bin } \end{gathered}$ | Font | Pitch |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Pause | On | - | - | - | - |
| Paper out error | On | On | - | - | - |
| Release lever error | On | - | - | - | - |
| Paper eject error | On | Blink | - | - | - |
| Head hot warning | Blink | - | - | - | - |
| Micro Adjust | Blink | - | - | - | - |
| Tear off | - | - | *3 | - | - |
| Bin selection | - | - | *3 | - | - |
| Font selection | - | - | - | *4 | - |
| Pitch selection | - | - | - | - | *5 |
| Locked switch pressed | *6 | *6 | - | - | - |
| Fatal error | Blink | Blink | Blink | Blink | Blink |

*1. Pause (Orange)

- The "Pause" LED is on when the printer is in the pause status, and off when it is not in the pause status.
- The "Pause" LED blinks when the Micro Adjust function is enabled or when the printer is in the head hot status.
- See *6 for LED indication when a locked switch is pressed.
*2. Paper Out (Red)
- The "Paper Out" LED is on when the printer is in the "paper out" status, and it blinks when the printer has developed a paper eject error, and it is off when the printer is not in such status.
- See *6 for LED indication when a locked switch is pressed.
*3. Tear Off / Bin (Green)
- Two LEDs display the status of CSF bin selection when cut sheet is used. Both LEDs are off when Bin1 is selected, only the right LED is on when Bin2 is selected, and only the left LED is on when Card mode is selected.
- Both LEDs blink when continuous paper is in the Tear-off position and both LEDs are off when continuous paper is out of the Tear-off position.
- Both LEDs are on when the printer is in default setting mode.



## Figure 1-10. Tear Off/ Bin LEDs

## *4. Font ( Green )

- Three LEDs indicate the status of Font \& Draft Quality selection.


## *5. Pitch ( Green )

- Three LEDs display the status of Pitch selection.
:LED On, ${ }^{\text {OII }}:$ LED Blinks,
:LED Off


## Figure 1-12. Pitch LEDs

*6. LED indication when a locked switch is pressed (Green)

- With panel lock out mode "On", when a locked switch is pushed, the "Pause" LED and "Paper Out" LED flash simultaneously for three seconds or so.
- Paper Out

Pause

O:LED On, ${ }^{\text {III }}$ :LED Blinks, $\bigcirc$ :LED Off
Figure 1-13. LED indication when a locked switch is pressed

NOTE:At this time, buzzer does not sound.

### 1.3.4 Buzzer

This printer has the buzzer to indicate its current condition with the following indications.

The symbols used in the table above represent the following:
" $\bullet$ " Short Beep (Beeper sounds about 100 ms and interval is about 100 ms )
"-" Long Beep (Beeper sounds about 500 ms and interval is about 100 ms )
Table 1-37. Buzzer Status

| Printer status | Beep sounds |
| :--- | :---: |
| Paper out error | $\bullet \bullet \bullet$ |
| Release lever operation error | $\bullet \bullet \bullet$ |
| Cover open error | $\bullet \bullet \bullet$ |
| Paper eject error | $\bullet \bullet \bullet$ |
| Panel operation | $\bullet$ |
| Fatal error $* 1$ | ----- |

Note "*1": The printer detects various type of "Fatal Error" condition and a type of error is memorized in EEPROM of the main controller board. Refer to Chapter-3: 3.2.12 Fatal Error for details.

### 1.3.5 Default Setting

You can change some parameters that the printer refers to at printer initialization.

### 1.3.5.1 Setting Method

Refer to the following flowchart for default setting.


Figure 1-14. Flowchart for Default Setting

### 1.3.5.2 Setting Items

Setting values available for default setting and factory settings are as shown in the table below:

Table 1-38. Setting Values Available in Default Setting Mode

| Item | Setting / Value ${ }^{\text {² }}$ |
| :---: | :---: |
| Page length for front tractor | 3inch, 3.5 inch, 4 inch, 5.5 inch, 6 inch, 7inch, 8 inch, 8.5 inch, 11inch, $70 / 6$ inch, 12 inch, 14 inch, 17 inch |
| Page length for rear tractor | 3inch, 3.5 inch, 4inch, 5.5 inch, 6inch, 7inch, 8inch, 8.5 inch, 11inch, 70/6inch, 12 inch, 14 inch, 17 inch |
| Skip over perforation | OFE, ON |
| Auto tear off | OFE, ON |
| Auto line feed | OFF, ON |
| Print direction | Bi-D, Uni-D |
| Software | ESC/P, IBM PPDS |
| 0 slash | $\underline{\text { 0 }}, \varnothing$ |
| I/F mode | Auto, Parallel, USB, Option |
| Auto I/F wait time | 10 seconds., 30 seconds. |
| Parallel I/F bidirectional time | OFF, ON |
| Packet mode | Auto, OFF |
| Character table | Standard version: <br> Italic, PC437, PC850, PC860, PC863, PC865, PC861, BRASCII, Abicomp, Roman 8, ISO Latin 1, PC 858, ISO 8859-15 <br> NLSP version: <br> Italic, PC437, PC850, PC437 Greek, PC 853, PC855, PC852, PC857, PC866, PC869, MOZOWIA, Code MJK, ISO 8859-7, ISO Latin 1T, Bulgaria, PC774, Estonia, ISO 8859-2, PC866 LAT., PC866UKR, PCAPTEC, PC708, PC720, PC AR864, PC860, PC865, PC861, PC 863, BRASCII, Abicomp, Roman8, ISO Latin 1, PC858, ISO8859-15, PC771, PC437 Slovenia, PC MC, PC 1250, PC 1251 |
| International character set for Italic table | Italic U.S.A., Italic France, Italic Germany, Italic U.K., Italic Denmark 1, Italic Sweden, Italic Italy, Italic Spain 1 |
| Manual feed wait time | 1 second, 1.5 seconds, 2 seconds, 3 seconds |

Table 1-38. Setting Values Available in Default Setting Mode (continued)

| Item | Setting /Value ${ }^{* 2}$ |
| :--- | :--- |
| Buzzer | OFF, ON |
| Auto CR ( IBM PPDS) ${ }^{* 1}$ | OFF, ON |
| IBM character table ${ }^{* 1}$ | Table 2, Table 1 |

Note "* 1 ": This setting is effective when IBM PPDS emulation is selected.
"*2" : Settings with bold weight mean the standard factory settings.

### 1.3.6 EEPROM Clear Function

You can return some parameters into the factory settings to perform panel operation easily. Pressing Load/Eject \& LF/FF \& Pause switches at the same time while turning on the printer returns the default settings into the factory settings:

Table 1-39. Cleared Items and Values on EEPROM

## (Standard Model)

| Item | Value |
| :--- | :---: |
| Character table selection | PC437 |
| Page length for rear tractor | 11 inch |
| Page length for front tractor | 11 inch |
| Page length for CSF bin 1 | 22 inch |
| Page length for CSF bin 2 | 22 inch |
| TOF adjustment value for rear tractor | 8.5 mm |
| TOF adjustment value for front tractor | 8.5 mm |
| TOF adjustment value for CSF bin 1 | 8.5 mm |
| TOF adjustment value for CSF bin 2 | 8.5 mm |
| TOF adjustment value for rear manual insertion | 8.5 mm |
| TOF adjustment value for front manual insertion | 8.5 mm |
| Bottom margin for rear tractor | 11 inch |
| Bottom margin for front tractor | 11 inch |
| Font Selection | Draft |
| Pitch selection | 10 cpi |
| Print direction setting | Bi-d |
| I/F mode selection | Auto |
| Auto I/F waiting time setting | 10 sec. |
| Auto line feed | Off |
| Auto tear off | Off |
| Skip over perforation | Off |
| Input buffer | On |
| Software | ESC/P |
| 0 slash | Off |
|  |  |

Table 1-39. Cleared Items and Values on EEPROM (Standard Model) (continued)

| Item | Value |
| :--- | :---: |
| Buzzer | On |
| Auto CR | Off |
| Tear-off adjustment value | 0 |
| Tear-off wait time | 3 sec. |
| TOF minimum value | 4.2 mm |
| Paper edge length | 0 |
| Paper length for rear manual insertion | 22 inch |
| Paper length for front manual insertion | 22 inch |
| Sub number for customization | Standard |
| Parallel I/F bidirectional mode | On |
| Packet mode for Parallel I/F (IEEE1284.4) | Aame as 'IEEE 1284.4 <br> for Parallel I/F‘ |
| Packet mode for USB (IEEE1284.4) | 1.5 sec. |
| Manual feed wait time | Table2 |
| IBM character table |  |

### 1.3.7 Bi-D Adjustment

Refer to the following flowchart for the Bi-D adjustment.


Figure 1-15. Bi-D Adjustment Flowchart

### 1.4 Dimensions and Weight

Physical specifications

## - FX-890

Dimensions: $\quad 414 \mathrm{~mm}(\mathrm{~W}) \times 350 \mathrm{~mm}$ (D) $\times 167.5 \mathrm{~mm}$ (H) *
Weight: Approximately 7.6 kg
Appearance: See the figures below.

* This measure excludes "the protrusions."


FX-2190
Dimensions: $\quad 589 \mathrm{~mm}(\mathrm{~W}) \times 350 \mathrm{~mm}(\mathrm{D}) \times 167.5 \mathrm{~mm}(\mathrm{H})$ *
Weight: Approximately TBD kg

* This measure excludes "the protrusions."


Figure 1-17. Physical Specifications for FX-2190

Physical specifications including High capacity cut sheet feeder (Bin1)

- FX-890

Dimensions: $\quad 414 \mathrm{~mm}(\mathrm{~W}) \times 434 \mathrm{~mm}$ (D) $\times 378 \mathrm{~mm}(\mathrm{H})$ *
Weight: Approximately 8.9 kg
Appearance: See the figures below.

* This measure excludes "the protrusions."


Figure 1-18. Physical Specifications including High capacity cut sheet feeder (Bin 1) for FX-890

- FX-2190

Dimensions: $\quad 589 \mathrm{~mm}(\mathrm{~W}) \times 434 \mathrm{~mm}(\mathrm{D}) \times 378 \mathrm{~mm}(\mathrm{H}) *$
Weight: Approximately TBD kg

* This measure excludes "the protrusions."


Figure 1-19. Physical Specifications including High capacity cut sheet feeder (Bin 1) for FX-2190Physical specifications including Single bin cut sheet feeder (Bin2)

- FX-890

Dimensions: $\quad 414 \mathrm{~mm}$ (W) x 445 mm (D) $\times 386 \mathrm{~mm}$ (H) *
Weight: Approximately 8.2 kg
Appearance: See the figures below.

* This measure excludes "the protrusions."

- FX-2190

Dimensions: $\quad 589 \mathrm{~mm}(\mathrm{~W}) \times 445 \mathrm{~mm}(\mathrm{D}) \times 386 \mathrm{~mm}(\mathrm{H}) *$
Weight: Approximately TBD kg

* This measure excludes "the protrusions."


Figure 1-21. Physical Specifications including Single bin cut sheet feeder (Bin 2) for FX-2190

Figure 1-20. Physical Specifications including Single bin cut sheet feeder (Bin 2) for FX-890Physical specifications including High capacity cut sheet feeder (Bin) \& Single bin cut sheet feeder (Bin2)

- FX-890

Dimensions: $\quad 414 \mathrm{~mm}(\mathrm{~W}) \times 564 \mathrm{~mm}$ (D) $\times 408 \mathrm{~mm}(\mathrm{H})$ *
Weight: Approximately 9.5 kg
Appearance: See the figures below.


Figure 1-22. Physical Specifications including High capacity cut sheet feeder (Bin1) \& Single bin cut sheet feeder (Bin 2) for FX-890

- FX-2190

Dimensions: $\quad 589 \mathrm{~mm}(\mathrm{~W}) \times 564 \mathrm{~mm}(\mathrm{D}) \times 408 \mathrm{~mm}(\mathrm{H}) *$
Weight: Approximately TBD kg

* This measure excludes "the protrusions."


Figure 1-23. Physical Specifications including High capacity cut sheet feeder (Bin1) \& Single bin cut sheet feeder (Bin 2) for FX-2190

### 1.4.1 FX-880T+ Mode



This function may be used only on the models intended for EAI market. On any model intended for any other market, do not execute the command to enter this mode.

This printer has FX-880T+ mode which supports not only OKI ML command but also ML320T's defaults.
You can switch printer mode from current FX-890 to FX-880T+ (=ML320T) in the following way on FX-890. Also FX-2190 can set FX-880T+ mode.

### 1.4.1.1 Setting of FX-880T+ mode

$\square$ To change mode from "current FX-890" to "FX-880T+ (=ML320T)" or vice versa:
Turn the printer on while pressing both of "Tear Off/Bin" and "Pause" buttons.


- When the printer starts in the newly set mode, it beeps one time or two times depending on the new mode.
FX890 $\rightarrow \quad$ FX-880T $+: 1$ time
FX-880T $+\rightarrow$ FX890 $: 2$ times
- When the printer starts in the newly set mode, the new setting is saved into EEPROM.
At this point, the other setting contents of EEPROM are initialized.
$\square$ FX-880T+ (=ML320T) mode is different from "current FX-890" mode in the following features:
- Supports commands similar to ML320T
- Adds some default setting items similar to ML320T
- Supports printer defaults similar to ML320T
- Action of the printer is similar to ML320T


### 1.4.1.2 Supported commands

FX-880T+ (=ML320T) mode supports ESC/P, IBM and OKI ML320T commands.
NOTE: "Remote commands" should not be used in FX-880T+ mode.
$\square$ The following commands are available in any command emulation mode (ESC/P, IBM, OKI ML320T)

- ESC $\{\mathrm{n}$ emulation change
- ESC $\}$ Nul software I-Prime
$\square$ In ESC/P command emulation, if the following commands come, printer ignores them.
- ESC ( Nul
- ESC X mn1 n2In IBM command emulation, if the following commands come, printer ignores them.
- ESC V Nul
- ESC \% H


### 1.4.1.3 Default setting items

Table 1-40. Setting Values Available for Default Setting Mode

| Item | Setting / Value |
| :--- | :--- |
| Software | ESC/P, $\underline{\text { IBM PPDS, OKI ML320T }}$ <br> *IBM PPDS is the same as IBM 238x plus. |
| Auto tear Off Wait Time | $\underline{\mathbf{0 . 5} \text { second, } 1 \text { second, 2 seconds, others }}$ |
| Bottom margin | $4.2 \mathrm{~mm}, 20 \mathrm{~mm}, 22 \mathrm{~mm}, \underline{\mathbf{2 4} \mathbf{~ m m}}$, others <br> *When " 24 mm " is selected, the printer acts with approx. 23.5 mm |
| Line Spacing | $\underline{\mathbf{6 L P I}, 8 L P I}$ |
| Paper Out Override | $\underline{\text { OFF (No), ON (Yes) }}$ |

Note : Settings with bold weight mean the default setting.

### 1.4.1.5 Action of the printer

$\square$ Interface
FX-880T+ mode does not have Device ID.
Only Parallel I/F is possible use. (Can not use USB I/F and Optional Type-B I/F)
$\square$ Tear Off
When the Tear Off button is pushed, the printer sends the present printing position in the Tear Off position.
If the Auto Tear Off setting is On, the printer always do the Tear Off action when it is not printing.
$\square$ TOF position (MicroAdjust)
The setting range of Micro Adjust is 4.2 mm to 22 mm to 558.8 mm (22inch).
NOTE: * Don't set up TOF more largely than Page length.

### 1.4.1.4 Printer defaults

FX-880T+ mode has different defaults from current FX-890 mode as follows.

Table 1-41.

| Items | Current FX-890 | FX-880T+ (=ML320T) |
| :--- | :---: | :---: |
| Software | ESC/P | IBM PPDS $\left(^{*}\right)$ |
| Top margin | 4.2 mm | 22.5 mm |
| Bottom margin | 4.2 mm | 24 mm |
| Auto tear Off Wait Time | 3.0 sec. | 0.5 sec. |

Note "*": IBM PPDS is same as IBM 238x plus.


## OPERATING PRINCIPLES

### 2.1 Overview

This printer is divided into several main components for easy removal and repair. The main components are:

C524MAIN: Control board

- C524PSB/PSE/PSH: Power supply board
- C524PNL: Operation panel board
- Printer mechanism:

Printhead, Carriage, Ribbon mechanism, Platen gap adjustment mechanism, Paper feed mechanism, Release mechanism

Housing:
Upper case, Lower case, Rear sheet guide, Knob, Printer cover
$\square$ C524MAIN Board
The C524MAIN board consists of 2in1ASIC(CPU), EEPROM, PROM, DRAM, PF Motor Driver IC, CR Motor Driver IC driver elements, and so on.


Figure 2-1. C524MAIN Component

## $\square$ <br> C524 PSB/PSE/PSH Board

The C524 PSB/PSE/PSH power supply board consists of Transformer, Switching FET, Regulator IC, Diode bridge, Fuse, Photo-coupler, and so on.


Figure 2-2. C524 PSB/PSE/PSH Component

### 2.1.1 Printer Mechanism

This printer mechanism consists of Printhead, Paper feed mechanism, Carriage movement mechanism, Tractor feed mechanism, Platen gap adjustment mechanism, Ribbon feed mechanism, PF motor, CR motor, detectors, and so on.

### 2.1.1.1 Printhead

The printhead prints data from the control board on paper using the ink ribbon. The printhead is mounted on the carriage unit.

- Printing method: Impact dot matrix printing
- Number of dot wires: 18

■ Diameter of dot wire: $\quad \phi 0.29 \mathrm{~mm}$
■ Dot wire arrangement:


Figure 2-3. Dot Wire Arrangement

### 2.1.1.2 Paper Feed Mechanism

The paper feed mechanism picks up paper and transports it to the printhead, then ejects the paper step by step or continuously driven by the PF motor. PF motor drives the paper feed mechanism gears and the platen roller. The top of form and paper out condition are detected by the front and rear PE detectors, respectively.

### 2.1.1.3 Carriage Movement Mechanism

The carriage movement mechanism carries the carriage unit left and right along the CR guide shaft and mechanism frame, and stops it at any position for printing. It is driven by torque sent from the CR motor via the timing belt. Home position is detected by the HP (home position) detector at power on and at CR motor phase change.

### 2.1.1.4 Tractor Feed Mechanism

The tractor feed mechanism feeds continuous paper to the printhead and ejects it. Torque from the PF motor is transferred to the tractor unit via the release mechanism in the paper feed mechanism. The release lever in the release mechanism switches torque from the PF motor between cut sheet feeding and continuous paper feeding. This printer is equipped with several tractor feeding methods (front / rear push tractor feeding, front / rear push \& pull tractor feeding and front / rear pull tractor feeding), which is selected according to the tractor unit setting positions and the lever positions. The tractor detector detects the release lever setting position, for cut sheet feeding or continuous paper feeding.

### 2.1.1.5 Platen Gap Adjustment Mechanism

The platen gap (the gap between the platen and the printhead) adjustment mechanism consists of the CR guide shaft, parallelism adjustment bushing, PG adjust lever and PG detector. The PG adjust lever is attached to the left side of the CR guide shaft. The bushing is attached to the left frame. Since the CR guide shaft is eccentric, the printhead approaches or recedes from the platen roller as the PG lever turns forward or backward. The PG detector detects the PG lever position. If the lever is set to a position between " 2 " and " 6 ", the printer is in the copy mode.

### 2.1.1.6 Ribbon Feed Mechanism

The CR motor drives the ribbon feed mechanism via the timing belt. The ribbon feed mechanism has the sun and planetary gear system. No matter the carriage unit is driven left and right, the ink ribbon is driven in one direction.


Mech01.eps
Figure 2-4. Printer Mechanism Outline

### 2.1.1.7 Sensors

Table below lists the sensors of this printer.
Table 2-1. Sensors

| Sensor |  | Outline | Refer to for Disassembly/ Assembly |
| :---: | :---: | :---: | :---: |
| CR HP detection | Means Switch rating Switch mode | Mechanical contact $06 \sim 1.0 \mathrm{~mA} 5 \mathrm{VDC} \pm 5 \%$ <br> (Resistance load) <br> Within home (IN): CLOSE <br> Out of home (OUT): OPEN | p. 78 |
| PE detection <br> (Front) | Means Switch rating Switch mode | Mechanical contact $06 \sim 1.0 \mathrm{~mA} 5 \mathrm{VDC} \pm 5 \%$ (Resistance load) <br> There is paper: OPEN No paper: CLOSE | p. 87 |
| PE detection (Rear) | प Means ■ Switch rating - Switch mode | Photo interrupter $5 \mathrm{VDC} \pm 5 \%$ <br> (Resistance load) <br> There is paper: OPEN <br> No paper: CLOSE | p. 87 |
| Platen Gap detection | $\square$ Means $\square$ Switch rating $\square$ Switch mode | Mechanical contact $06 \sim 1.0 \mathrm{~mA} 5 \mathrm{VDC} \pm 5 \%$ (Resistance load) Normal mode ( $0 \sim 1$ ): CLOSE Copy mode (2~7): OPEN | p. 86 |
| Release Lever detection | Means Switch rating Switch mode | Mechanical contact $06 \sim 1.0 \mathrm{~mA} 5 \mathrm{VDC} \pm 5 \%$ (Resistance load) Friction: OPEN Tractor: CLOSE | p. 86 |
| Cover open detection | Means Switch rating Switch mode | Mechanical contact $06 \sim 1.0 \mathrm{~mA} 5 \mathrm{VDC} \pm 5 \%$ (Resistance load) Case opened: OPEN Case closed: CLOSE | p. 72 |

### 2.1.2 Circuit Operation

### 2.1.2.1 C524 MAIN Board

The C524 MAIN board is the control circuit board of this printer. This board consists of several IC chips and drivers, as described in the table below:

Table 2-2. Major Elements on MAIN Board

| Elements | Location | Function |
| :---: | :---: | :---: |
| CPU/ASIC <br> (2in1ASIC) | IC1 | $\square$ Package: $\quad 240$ SQFP ( 0.5 mm between pins) <br> $\square$ Manufacturing process: $0.35 \mu$ Cell base IC <br> ㅁ CPU (H8S/2670 (Hitachi) equivalent) <br> - Operating frequency: 24 MHz <br> - I/F section (E05B80CC (Hitachi series) equivalent) <br> - Operating frequency: 48 MHz <br> - Function: E05B80C <br> - Memory cycle: 3 states ( 1 state $41.7 \mathrm{~ns}, \operatorname{RDNn}=0$, no CS assertion) <br> $\square$ Mechanical Controller section (E05B85YA (Fujimi) equivalent) <br> - Operating frequency: 24 MHz <br> - Memory cycle: 3 states ( 1 state $41.7 \mathrm{~ns}, \operatorname{RDNn}=0$, no CS assertion) |
| PROM (Flash ROM) | IC4 |  |

Table 2-2. Major Elements on MAIN Board (continued)

| Elements | Location | Function |
| :---: | :---: | :---: |
| DRAM | IC5 | $\square$ Use: Various buffers, work areas <br> $\square$ Device: MSM51V18165D <br> $\square$ Type: 2CAS type 16-Mbit DRAM of access time <br>  60 ns with page access function <br> $\square$ Bus width: 16 bits <br> $\square$ Package: 50 -pin TSOP II <br> $\square$ Memory cycle: 4 states at normal times (1 state 50.6 ns$)$ <br>  2 states in burst mode (1 state 50.6 ns$)$ <br> $\square$ <br> Refresh: <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br> Refresh controller of the CPU is used <br> (CBR method) <br> Period: 1,024 cycles $/ 16 \mathrm{~ms} \mathrm{(15.625} \mathrm{us} \mathrm{or}$ <br> less) |
| EEPROM | IC11 | $\square$ Use: Storage of default setting values and <br> various parameters <br> $\square$ Device: S-93C46ADFJ (SII) $(10 \mathrm{~ms} /$ word writing $)$ <br> $\square$ Capacity: 1 kbits <br> $\square$ Package: SOP8 pin (150 mil) |
| Parallel IF circuit |  | $\square$ Specification: IEEE1284 compliant Nibble <br> $\square$ Data receiving system: Data transfer by DMA <br> $\square$ ACK pulse width: Can be selected <br> $\square$ Data transfer timing: Can be selected <br> - Transceiver IC: 74LVX161284 (FAIRCHILD) (IC2) <br> $\square$ Control circuit: Inside the ASIC |
| USB IF circuit |  | $\square$ Specification: Universal Serial Bus Specification <br> Revision 1.1 <br> $\square$ Reception mode:Full speed mode ( $\mathrm{D}+$ signal line is pulled  <br> up to +3.3 V with $1.5 \mathrm{k} \Omega)$ $\mathrm{l}^{\text {Pull-up of } \mathrm{D}+\text { signal line is not activated }}$ until the logic system becomes stable afterpower on. |

Table 2-2. Major Elements on MAIN Board (continued)

| Elements | Location | Function |
| :---: | :---: | :---: |
| TYPE-B IF circuit |  | $\square$ Specification: Level 2 <br> Current consumption 0.5 A max. <br> SSI is supported. <br> Transmission rates supported are 600/1200/2400/4800/ 9600/19200 [bps]. <br> ㅁ Data reception rate (between TYPE B and Main Circuit Board) is $2 \mathrm{MB} / \mathrm{s}$ at peak. <br> $\square$ Data receiving system: DMA <br> $\square$ Data reception timing: Based on TYPE-B specification |
| RESET IC | IC13 | $\square$ Power ON reset <br> - Device: Reset IC LA5623M (Sanyo) equivalent reset circuit 2 <br> - Detecting voltage: $4.2 \pm 0.2 \mathrm{~V}$ (logic system) <br> - Processing: Generates a hardware reset, and there is delay of 60 ms (min.) at turning High from Low. <br> $\square$ Power OFF detection <br> - Device: Reset IC LA5623M (Sanyo) equivalent reset circuit 1 <br> - Detecting voltage: $1.25 \pm 0.05 \mathrm{~V}$ (keeps watch on power system by resistor division) <br> - Processing: Divides 42 V source voltage by resistance at $1.4 / 30$, and keeps watch on. Generates NMI interrupt request when 42 V source voltage is 28.0 V (min. 26.4 V). |
| Oscillating circuit |  | ㅁ Element: Ceramic oscillator <br> - Frequency: 48.00 MHz <br> ㅁ Oscillation stabilization time: 10 ms or less  |

Table 2-2. Major Elements on MAIN Board (continued)

| Elements | Location | Function |
| :---: | :---: | :---: |
| CR Motor Driver | IC15 | Drive voltage: $42 \mathrm{~V} \pm 5 \%$ <br> Drive IC: SLA7024M (Sanken) <br> Drive system: Constant-current unipolar drive <br> Excitation method: 2-2 phase /1-2 phase (quadrangular) /1-2 phase (circular) /W1-2 phase driving Current detection resistance: $0.68 \Omega, 2 \mathrm{~W}$ Current value setting:Setting with D/A port of the CPU $\mathrm{D} / \mathrm{A}$ reference voltage ( $=3.3 \pm 0.3 \mathrm{~V}$ ) The maximum of 8 -bit current setting register for $\mathrm{D} / \mathrm{A}\left(=\mathrm{d}^{\prime} 255\right)$ <br> Current setting resolution:3.3/255/ $0.68=0.019 \mathrm{~A}$ <br> QPIT compensation: D/A circuit is compensated to ensure current accuracy $( \pm 5 \%$ at the maximum current and $\pm 10 \%$ at the minimum current). |
| PF Motor Driver | IC9 | $\square$ Drive voltage: $42 \mathrm{~V} \pm 5 \%$$\square$ Drive system: $\quad$ Constant-current bipolar drive$\square$ Drive IC: A3972 (Sanken)$\square$ Excitation method:1-2 phase$\square$ Phase change:The ASIC generates the control signal of <br> the drive IC based on the trigger signal(CPU output).$\square$ Current value setting: Setting with D/A converter of driveIC. Any setting number is available.$\square$ Current detection resistance: $0.56 \Omega \pm 1 \%, 1 \mathrm{~W}$$\square$ Output at reset:SLEEP signal (G/A output) Low. (Output <br> current off) |
| Head Driver | QM1, QM2, QM3 | $\square$ Drive voltage: $42 \mathrm{~V} \pm 5 \%$ <br> $\square$ Drive system: Constant voltage drive <br> $\square$ Drive Tr: SMA4037 (Sanken) 3A <br> $\square$ Control method: Controlled by ASIC based on print timing  <br> signal (CPU output)  <br> At reset: G/A output L (head drive off) <br> $\square$ QPIT compensation: The voltage detecting circuit is <br> compensated to ensure the accuracy of  <br> head energization time.   |

Table 2-2. Major Elements on MAIN Board (continued)

| Elements | Location | Function |
| :---: | :---: | :---: |
| Energy save (ESA <br> VE) circuit |  | Driver element: DTC124X <br> $\square$ Control: Controlled by output port (P_CTRL) of ASIC <br> Register setting <br> 0: 42 V power voltage rising (Power ON) <br> \{At reset\} <br> 1: 42 V power voltage lowering |
| Simple ecodrive circuit |  | 90 V constant voltage circuit:(2 circuits each of which is constituted with 9 pins) Type: Constant-voltage dropper circuit (for head power regression) <br> $\square$ Driver element:FET 2SK3155 (Hitachi) <br> $\square$ Input eco voltage: $88.7 \mathrm{~V} \sim 95.8 \mathrm{~V}$ <br> - Output power voltage: $+42 \mathrm{~V} \pm 5 \%$ (Controlled to a constant voltage by Power Supply Unit.) <br> $\square$ Overvoltage detecting circuit (OVP): Detects 120 V or above as a overvoltage. <br> Outputs Off signal to the Power Supply Unit. |



Figure 2-5. C524 MAIN Block Diagram

### 2.1.2.2 C524 PSB/PSE/PSH Power Supply Circuit

This printer can be powered by one of the following three power supply boards: the C524PSB ( 120 V ) board, the C524PSE ( 230 V ) board, or the C524PSH (Universal) board. The function of the boards is the same, except for a difference in the primary circuitry. The power supply outputs the DC current necessary to drive the printer control circuit and drive the mechanism.

## CIRCUIT CONSTITUTION

Figure 2-6 below shows the block diagram of this power supply circuit.


Figure 2-6. Power Supply Circuit Block Diagram

Table 2-3. Circuit Constitution

| Block | Description |
| :--- | :--- |
| Input Filter | $\square$ Inrush current preventive circuit with a power thermistor |
| ZC-RCC Converter | $\square 42 \mathrm{~V}$ zero cross RCC of high performance <br> $\square$ <br> $\square$ <br> $\square$ <br> Constant-voltage detecting circuit of Tr+ZD type <br> supported |
| +5 V Circuit | $\square$ Chopper circuit with a MOSFET discrete structure |

## INPUT SPECIFICATIONS

Table 2-4. Input Specifications

| Power Supply Unit$\qquad$ |  | $\begin{gathered} \text { C524 PSB } \\ (100-120 \mathrm{~V} \text { Spec) } \end{gathered}$ | $\begin{gathered} \text { C524 PSE } \\ (220-240 \mathrm{~V} \text { Spec) } \end{gathered}$ | $\begin{gathered} \text { C524 PSH } \\ (100-240 \mathrm{~V} \text { Spec) } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Rated input power voltage |  | 100-120 VAC | 220-240 VAC | 100-240 VAC |
| Input voltage range |  | 85-138 VAC | 187-276 VAC | 85-276 VAC |
| Rated input power frequency |  | $\begin{aligned} & 50-60 \mathrm{~Hz} \\ & 47-63 \mathrm{~Hz} \end{aligned}$ |  |  |
| Input frequency range |  |  |  |  |
| Input current (Only for reference *1) |  | $(100 \mathrm{~V} / 120 \mathrm{~V}, 60 \mathrm{~Hz})$ | $(220 \mathrm{~V} / 240 \mathrm{~V}, 50 \mathrm{~Hz})$ | $\begin{aligned} & \hline(100 \mathrm{~V}, 60 \mathrm{~Hz} \\ & / 240 \mathrm{~V}, 50 \mathrm{~Hz}) \end{aligned}$ |
|  | Min. load | $0.05 \mathrm{~A} / 0.05 \mathrm{~A}$ | $0.05 \mathrm{~A} / 0.04 \mathrm{~A}$ | $0.08 \mathrm{~A} / 0.08 \mathrm{~A}$ |
|  | Rated load | 0.78 A / 0.69 A | 0.41 A / 0.39 A | 0.78 A / 0.42 A |
|  | Max. load | 2.30 A / 1.96 A | 1.18 A / 1.10 A | 2.34 A / 1.18 A |
| Input <br> power <br> (Only for reference ${ }^{* 1}$ ) |  | $(100 \mathrm{~V} / 120 \mathrm{~V}, 60 \mathrm{~Hz})$ | $(220 \mathrm{~V} / 240 \mathrm{~V}, 50 \mathrm{~Hz})$ | $\begin{aligned} & (100 \mathrm{~V}, 60 \mathrm{~Hz} \\ & 1240 \mathrm{~V}, 50 \mathrm{~Hz}) \end{aligned}$ |
|  | Min. load | 2.1 W / 2.3 W | $2.2 \mathrm{~W} / 1.6 \mathrm{~W}$ | 3.6 W / 2.1 W |
|  | Rated load | $45.5 \mathrm{~W} / 45.2 \mathrm{~W}$ | 45.4 W / 45.4 W | 47.1 W / 46.8 W |
|  | Max. load | 153.3 W / 148.6 W | 147.9 W / 146.7 W | 159.7 W / 152.2 W |
| Inrush current |  | 40 A (0-p) or less (Input: $138 \mathrm{~V} / 60 \mathrm{~Hz}$ ) | $\begin{gathered} 40 \mathrm{~A}(0-\mathrm{p}) \text { or less } \\ \text { (Input: } 276 \mathrm{~V} / 50 \mathrm{~Hz} \text { ) } \end{gathered}$ | $40 \mathrm{~A}(0-\mathrm{p})$ or less (Input: $276 \mathrm{~V} / 50 \mathrm{~Hz}$ ) |
|  |  | (Ambient temperature: $25^{\circ} \mathrm{C}$, At cold start) |  |  |
| Leak current |  | 0.25 mA or less (Input: $100 \mathrm{~V} / 50 \mathrm{~Hz}$ ) 0.75 mA or less (Input: $276 \mathrm{~V} / 60 \mathrm{~Hz}$ ) | $\begin{gathered} 0.75 \mathrm{~mA} \text { or less } \\ \text { (Input: } 138 \mathrm{~V} / 60 \mathrm{~Hz} \text { ) } \end{gathered}$ | $\begin{gathered} 0.75 \mathrm{~mA} \text { or less } \\ \text { (Input: } 276 \mathrm{~V} / 60 \mathrm{~Hz} \text { ) } \end{gathered}$ |
|  |  | (Ambient temperature: $25^{\circ} \mathrm{C}$ ) |  |  |
| Output holding time |  | 43 ms or more |  |  |
|  |  | (Input: $85 \mathrm{~V} / 47 \mathrm{~Hz}$ ) | (Input: $187 \mathrm{~V} / 47 \mathrm{~Hz}$ ) | (Input: $85 \mathrm{~V} / 47 \mathrm{~Hz}$ ) |
|  |  | (Output: Rated load/Ambient temperature: $25^{\circ} \mathrm{C}$ |  |  |

Table 2-4. Input Specifications

| Power Supply Unit <br> Name | C524 PSB <br> (100-120V Spec) | C524 PSE <br> (220-240V Spec) | C524 PSH <br> (100-240V Spec) |
| :--- | :---: | :---: | :---: |
| Special output holding <br> time <br> (The period from the <br> time when output 1 has <br> dropped below 26 V to <br> the time when output 2 <br> drops below the output <br> voltage lower limit) | 120 ms or more |  |  |
|  | (Input: $85 \mathrm{~V}, 60 \mathrm{~Hz})$ | (Input: $187 \mathrm{~V}, 50 \mathrm{Hz)}$ | (Input: $85 \mathrm{~V}, 60 \mathrm{Hz)}$ |

Note "*1": Each value indicated here is only the average of measured values of samples (sample size $n=3$ ), that is, it is not a typical value or guaranteed value.
"*2": Each value does not include the current flowing in the capacitor of the EMI filter circuit.

## OUTPUT SPECIFICATIONS

Table 2-5. Output Specifications

| Item | Output I | Output 2 |
| :--- | :---: | :---: |
| Rated output voltage | +42 V | +5 V |
| Output voltage fluctuation $^{* 1}$ | $40.0 \sim 44.0 \mathrm{~V}$ | $4.75 \sim 5.25 \mathrm{~V}$ |
| Rated output current | 0.8 A | 0.7 A |
| Output current at startup ${ }^{*} 2$ | 0 A | 0.7 A |
| Output current range $^{\text {Ripple voltage }}{ }^{* 3}$ | $0 \sim 2.8 \mathrm{~A}$ | $0 \sim 0.7 \mathrm{~A}$ |
| Spike voltage ${ }^{* 3}$ | ----- | 100 mVpp Typ. |

Note "* 1 ": Neither Output 1 nor Output 2 includes the spike voltage component.
"*2": The output current during power supply startup must be not greater than the value specified above.
"*3" : The values for ripple and spike voltage indicated above, which are the values with a rated resistance load, are only for reference. (Ambient temperature: $25^{\circ} \mathrm{C}$ ) For measurement, connect a KMF50V470 $\mu \mathrm{F}$ electrolytic capacitor and $0.1 \mu \mathrm{~F}$ film capacitor to the output 1 terminal, and a KME16V47 $\mu \mathrm{F}$ electrolytic capacitor and $0.1 \mu \mathrm{~F}$ film capacitor to the output 2 terminal.

## PROTECTIVE FUNCTIONS

Table 2-6. Protective Functions

| Item | Output 1 | Output 2 |
| :--- | :---: | :---: |
| Overcurrent protection (OCP) | Dropping + cutoff | Cutoff |
| OCP reset method | Turning power off <br> once and on again | Turning power off <br> once and on again |
| Load short-circuit current | 0 A | 0 A |
| Overvoltage protection (OVP) | Cutoff type | Cutoff type |
| OVP preset voltage | $45 \sim 58 \mathrm{~V}$ | $6 \sim 9 \mathrm{~V}$ |

## TROUBLESHOOTING

### 3.1 Overview

The printer may exhibit different symptoms for the same problem, which makes troubleshooting more difficult. This section, however, provides simple and effective ways to facilitate troubleshooting.

In addition, the User's Manual for EPSON EPSON FX-890/2190 describes detailed steps to be taken for recovery from typical errors.


### 3.1.1 Specified Tools

This printer does not require any specified tools for troubleshooting.

### 3.1.2 Procedure for Troubleshooting

Perform troubleshooting work according to the flowchart shown at right.

$$
\begin{array}{l|l}
\text { CAUTION } & \begin{array}{l}
\text { Before starting disassembly and assembly work, read and } \\
\text { understand thoroughly the contents of 3.1.3 "Preliminary Checks } \\
\text { (p.54)". }
\end{array}
\end{array}
$$



Figure 3-1. Troubleshooting Process Flowchart

### 3.1.3 Preliminary Checks

Before starting troubleshooting, be sure to verify that the following conditions are all met:
$\square$ The power supply voltage must be within the specification limits. (Measure the voltage at the wall socket.)
$\square$ The POWER CORD must be free from damage, short circuit or breakage, or miswiring in the POWER CORD.The printer must be grounded properly.The printer should not be located in a place where it can be exposed to too high or low temperature, too high or low humidity, or abrupt temperature change.
$\square$ The printer should not be located near waterworks, near humidifiers, near heaters or near flames, in a dusty atmosphere or in a place where the printer can be exposed to blast from an air conditioner.
$\square$ The printer should not be located in a place where volatile or inflammable gases are produced.
$\square$ The printer should not be located in a place where it can be exposed to direct rays of the sun.
$\square$ The printer must be located in a well-ventilated place.
$\square$ The printer must be placed on a strong and steady level table (without an inclination larger than 5 degrees).
$\square$ The paper used must conform to the specification.
$\square$ There must be no error in handling of the printer.
$\square$ The Regular Replacement Parts must have been replaced every time their respective specified numbers of sheets had been printed.
$\square$ When printing can not be performed, execute self testing and check to see if any trouble occurs. (Refer to "Operations at Power-on" on page -31.) In addition, check the values for "Default Setting". (Refer to "Default Setting" on page -33.)
$\square$ Check to see if the surface or the inside of the printer is soiled remarkably or if any component is broken.
$\square$ Make certain that the harness is connected properly.
$\square$ Make sure that gears of the printer mechanism do not rub each other excessively. Confirm that all gears are engaged properly.
$\square$ Make certain that the rollers inside the printer are free from soiling and free from scratches.
$\square$ Clear EEPROM to return the internal settings of the printer to the factory default settings, if necessary. (Refer to "EEPROM Clear Function" on page -35.)

### 3.1.4 Error

As this printer checks its condition by itself at power-on, when it finds any trouble, it indicates it with error indication buzzer and LEDs. The error indications and corresponding remedies are shown in the table below:

Table 3-1. Error Indications

| Error | Beep sounds | Cause | Remedy |
| :---: | :---: | :---: | :---: |
| Paper out error | -*• | When printer fails to load a sheet, it goes into paper out error. | Set paper in the printer correctly. |
| Release lever operation error | -** | When release lever position is wrong, printer goes into release lever error. | Set the release lever in the correct position. |
| Cover open error | $\bullet \bullet \bullet$ | When printer's cover is open, printer goes into cover open error. | Close the cover. |
| Paper eject error | $\bullet \bullet \bullet$ | When printer fails to eject a sheet, it goes into paper out error. | Remove the jammed paper from inside the printer. |
| Fatal error | ----- | A failure related to certain components is detected. | Turn off the printer once and turn it back on, to see if the same error occurs again.. |

Note : The symbols used in the table above represent the following:
" $\bullet$ ": Beeper sounds about 100 ms and interval is about 100 ms
"-":Beeper sounds about 500 ms and interval is about 100 ms

### 3.2 Troubleshooting Based on Symptoms

You can identify the defective component from the symptom displayed. Table 3-2 below lists the symptoms for various failures so that you can easily identify the problem. Based on the symptom as mentioned below, identify the problem and take a remedy by following the appropriate troubleshooting procedure given in Table 3-3 to Table 3-13.

Table 3-2. Symptoms and Problems

| Symptom | Problem | Refer to |
| :--- | :--- | :---: |
| Printer fails to operate <br> when power is turned on | Printer mechanism does not operate. | $p .55$ |
|  | No LED on control panel lights up. | $p .56$ |
| Abnormal carriage <br> operation at power on. | Carriage moves away from the home position at <br> power on. | Carriage returns to home position correctly, but the <br> printer then fails to enter the READY mode. |
| Printing is faulty during <br> self-test, but carriage <br> operation is normal. | No printing at all. Faulty printing. Some dots are <br> missing from print. | p.58 |
| Abnormal paper feeding | The printer prints but does not feed paper properly. | $p .57$ |
| Abnormal operation of <br> Control Panel | - Faulty LED indication <br> - Input through switches impossible | $p .59$ |
| Data sent from the host <br> computer is not printed <br> properly. | Carriage operates normally at power on, and self-test <br> is executed correctly, but data is not printed. Data <br> from the computer is not printed properly. | $p .59$ |
| Abnormal operation of <br> ribbon | - Defective ribbon cartridge <br> - Defective ribbon feed mechanism | $p .60$ |
| Abnormal operation of <br> Carriage Unit | Printer mechanism does not operate. | $p .60$ |
| Faulty print | Printer mechanism operates, but print is faulty. | $p .62$ |
| Printer goes into fatal <br> error status when power is <br> turned on. | - "Fatal error" is displayed on the control panel. <br> error status. | $p .63$ |

### 3.2.1 Printer fails to operate when power is turned on

Table 3-3. Printer fails to operate when power is turned on

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Fuse <br> - HP (Home Position) Detector (p.78) <br> - CR Motor (p.81) <br> - PF Motor (p.83) <br> - C524MAIN Board (p.74) <br> - C524PSB/PSE/PSH Board (p.76) |  |  |
| 1 | Fuse <br> Check the electric circuit and printer mechanism, and if they are not short-circuitted, replace the fuse with a new one. <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Connection with connectors <br> Make sure that the connectors on the Main Board are connected properly. <br> $\bullet$ Is the problem solved? | Problem solved | Go to Step 3 |
| 3 | Defective CR HP Detector <br> Replace the CR HP Detector with a new one. <br> $\bullet$ Is the problem solved? | Replace the CR HP Detector. | Go to Step 4 |
| 4 | Defective CR Motor <br> Replace the CR Motor with a new one. <br> - Is the problem solved? | Replace the CR Motor. | Go to Step 5 |
| 5 | Defective PF Motor <br> Replace the PF Motor with a new one. <br> $\bullet$ Is the problem solved? | Replace the PF <br> Motor. | Go to Step 6 |
| 6 | Power Supply Board <br> Replace the Power Supply Board with a new one. <br> - Is the problem solved? | Replace the Power Supply Board. | Go to Step 7 |
| 7 | Main Board Replace the Main Board with a new one. <br> $\bullet$ Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.2 No LED on Control Panel lights up even with power turned on

Table 3-4. No LED on Control Panel lights up

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Fuse <br> - Power Switch <br> - Control Panel (p.72) <br> - Harness of Control Panel <br> - C524MAIN Board (p.74) <br> - C524PSB/PSE/PSH Board (p.76) |  |  |
| 1 | Fuse <br> Check the electric circuit and printer mechanism, and if they are not short-circuitted, replace the fuse with a new one. <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Connection with connectors <br> Make sure that the following connectors are connected properly: <br> - Power Supply Board connector (CN1) <br> - Power Supply Board ~ Main Circuit Board (CN2~CN14) <br> - Is the problem solved? | Problem solved | Go to Step 3 |
| 3 | Connection of harness of Control Panel <br> Make sure that the connectors of Control Panel ~ Main Circuit Board (CN1~CN20) are connected properly. <br> - Is the problem solved? | Problem solved | Go to Step 4 |
| 4 | Harness of Control Panel <br> Replace the harness of the Control Panel with a new one. <br> - Is the problem solved? | Replace the harness. | Go to Step 5 |
| 5 | Control Panel <br> Replace the Control Panel with a new one. <br> $\bullet$ Is the problem solved? | Replace the Control Panel. | Go to Step 6 |

Table 3-4. No LED on Control Panel lights up

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
| $\mathbf{6}$ | Power Supply Board <br> Replace the Power Supply Board with a new one. <br> Is the problem solved? | Replace the <br> Power Supply <br> Board. | Go to Step 7 |
| $\mathbf{7}$ | Main Board <br> Replace the Main Board with a new one. <br> Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise $(p .62)$ |

### 3.2.3 Abnormal operation of Carriage at power on

Table 3-5. Abnormal Carriage operation at power on

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - HP (Home Position) Detector (p.78) <br> - Harness of HP Detector <br> - CR Motor (p.81) <br> - C524MAIN Board (p.74) |  |  |
| 1 | Connection with connectors <br> Make sure that the connectors on the Main Board are connected properly. <br> $\bullet$ Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Defective CR HP Detector <br> Replace the CR HP Detector with a new one. <br> - Is the problem solved? | Replace the CR HP Detector. | Go to Step 3 |
| 3 | Defective harness of CR HP Detector <br> Replace the harness of CR HP Detector with a new one. <br> - Is the problem solved? | Replace the harness of CR HP Detector. | Go to Step 4 |
| 4 | Defective CR Motor <br> Replace the CR Motor with a new one. <br> - Is the problem solved? | Replace the CR Motor. | Go to Step 5 |
| 5 | Main Board <br> Replace the Main Board with a new one. <br> $\bullet$ Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.4 Abnormal paper feeding

## Table 3-6. Abnormal paper feeding

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Front PE (Paper End) Detector (p.87) <br> - Harness of Front PE Detector <br> - Rear PE Detector (p.87) <br> - Harness of Rear PE Detector <br> - Release Detector (p.86) <br> - Harness of Release Detector <br> - Rear Paper Guide Assembly (p.90) <br> - PF Motor (p.83) <br> - PF Gear Train (p.84) <br> - C524MAIN Board (p.74) |  |  |
| 1 | Checking for foreign matters <br> Make sure that there are no foreign matters in the following areas. <br> - Paper path <br> - PF Gear Train <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Connection of sensor <br> Make sure that the following sensors are connected properly: <br> - Front PE Detector (CN6) <br> - Rear PE Detector (CN7) <br> - Release Detector (CN11) <br> $\bullet$ Is the problem solved? | Problem solved | Go to Step 3 |
| 3 | Defective sensor <br> Replace the defective one of the following sensors with a new one: <br> - Front PE Detector (CN6) <br> - Rear PE Detector (CN7) <br> - Release Detector (CN11) <br> $\bullet$ Is the problem solved? | Replace the defective sensors. | Go to Step 4 |

Table 3-6. Abnormal paper feeding

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
| 4 | Harness of sensor <br> Replace the defective harness of the following sensors with a new one: <br> - Front PE Detector (CN6) <br> - Rear PE Detector (CN7) <br> - Release Detector (CN11) <br> $\bullet$ Is the problem solved? | Replace the defective harness. | Go to Step 5 |
| 5 | Paper changeover mechanism <br> $\bullet$ Is the paper feeding direction switched when you operate the release lever? | Go to Step 6 | Check PF <br> Gear Train <br> (p.84) |
| 6 | Paper feed mechanism <br> With power turned off, check to see if you can feed paper by turning the platen knob by hand. <br> - Can paper be fed by turning the platen knob by hand? | Go to Step 7 | Check the paper feed mechanism |
| 7 | PF Motor <br> Replace the PF Motor with a new one. <br> $\bullet$ Is the problem solved? | Replace the PF Motor. | Go to Step 8 |
| 8 | Main Board <br> Replace the Main Board with a new one. <br> - Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.5 Printing is faulty during self-test, but carriage operation is normal

Table 3-7. Printing faulty during self-test, but carriage operation normal

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Fuse <br> - Printhead (p.77) <br> - CR Motor (p.81) <br> - PF Motor (p.83) <br> - C524PSB/PSE/PSH Board (p.76) <br> - C524MAIN Board (p.74) |  |  |
| 1 | Fuse <br> Check the electric circuit and printer mechanism, and if they are not short-circuitted, replace the fuse with a new one. <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Connection with connectors <br> Make sure that all the connectors on the Main Circuit Board and Power Supply Board are connected properly. <br> - Is the problem solved? | Problem solved | Go to Step 3 |
| 3 | Platen Gap <br> Adjust the Platen Gap. <br> - Is the problem solved? | Replace the Printhead. | Go to Step 4 |
| 4 | Defective CR Motor <br> Replace the CR Motor with a new one. <br> - Is the problem solved? | Replace the CR Motor. | Go to Step 5 |

Table 3-7. Printing faulty during self-test, but carriage operation normal

| Step | Action and Question | Yes | No |
| :---: | :--- | :---: | :---: |
| $\mathbf{5}$ | Defective PF Motor <br> Replace the PF Motor with a new one. <br> Is the problem solved? | Replace the PF <br> Motor. | Go to Step 6 |
| $\mathbf{6}$ | Power Supply Board <br> Replace the Power Supply Board with a new one. <br> -Is the problem solved? | Replace the <br> Power Supply <br> Board. | Go to Step 7 |
| $\mathbf{7}$ | Main Board <br> Replace the Main Board with a new one. <br> \&s the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise $(p .62)$ |

### 3.2.6 Abnormal operation of Control Panel

Table 3-8. Abnormal operation of Control Panel

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Control Panel (p.72) <br> - Harness of Control Panel <br> - C524MAIN Board (p.74) |  |  |
| 1 | Connection of harness of Control Panel <br> Make sure that the connectors of Control Panel ~ Main Circuit Board (CN1~CN20) are connected properly. <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Harness of Control Panel <br> Replace the harness of the Control Panel with a new one. <br> - Is the problem solved? | Replace the harness. | Go to Step 3 |
| 3 | Control Panel <br> Replace the Control Panel with a new one. <br> $\bullet$ Is the problem solved? | Replace the Control Panel. | Go to Step 4 |
| 4 | Main Board <br> Replace the Main Board with a new one. <br> - Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.7 Abnormal on-line operation (normal self-printing, though)

Table 3-9. Abnormal on-line operation (normal self-printing, though)

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Interface cable (USB or parallel) <br> - C524MAIN Board (p.74) |  |  |
| 1 | Connection of interface cable <br> Make sure that the interface cable meets the specification and is connected properly. <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Interface cable <br> Replace the interface cable because the cable may be defective and thus can cause some trouble. <br> - Is the problem solved? | Replace the interface cable. | Go to Step 3 |
| 3 | Firmware <br> Upgrade firmware to the latest version. <br> - Is the problem solved? | Problem solved | Go to Step 4 |
| 4 | EEPROM clearing <br> Clear EEPROM to restore the default settings. <br> $\bullet$ Is the problem solved? | Problem solved | Go to Step 5 |
| 5 | Main Board <br> Replace the Main Board with a new one. $\AA$ B <br> $\bullet$ Is the problem solved? | Problem solved | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.8 Abnormal operation of ribbon

Table 3-10. Abnormal operation of ribbon

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Ribbon Cartridge <br> - Timing Belt <br> - CR Motor (p.81) <br> - Ribbon Drive (RD) Assembly (p.92) <br> - C524MAIN Board (p.74) |  |  |
| 1 | Ribbon Cartridge <br> Defective Ribbon Cartridge <br> - Can the Ribbon Cartridge be turned by hand? | Go to Step 2 | Replace the Ribbon Cartridge. |
| 2 | Defective Carriage <br> Check the operation of the Carriage and Timing Belt. <br> - Does the carriage and belt operate smoothly? | Go to Step 3 | Go to 3.2.9 Abnormal operation of Carriage Unit (p.61) |
| 3 | Defective Ribbon Drive Assembly <br> Check the operation of the Ribbon Drive Assembly <br> - Does the Ribbon Drive Assembly turn smoothly? | Go to Step 3 | Replace or lubricate the Ribbon Drive Assembly. |
| 4 | Main Board <br> Replace the Main Board with a new one. <br> $\bullet$ Is the problem solved? | Problem solved | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.9 Abnormal operation of Carriage Unit

Table 3-11. Abnormal operation of Carriage Unit

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Timing Belt <br> - CR Motor (p.81) <br> - HP (Home Position) Detector (p.78) <br> - Harness of HP Detector <br> - Ribbon Drive (RD) Assembly (p.92) <br> - C524MAIN Board (p.74) |  |  |
| 1 | Checking the connection of connectors <br> Make sure that the following connectors are connected properly. <br> - HP Detector (CN8) <br> - CR Motor (CN12) <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Timing Belt <br> Check to see if the driving path of the Timing Belt is obstructed with foreign matters or the belt is damaged. <br> - Is the Timing Belt free from obstruction or damage? | Go to Step 3 | Replace the Timing Belt. |
| 3 | Ribbon Drive Assembly <br> Operate the Timing Belt by hand and check the movement. <br> - Does the Timing Belt operate smoothly? | Go to Step 4 | Replace or lubricant the Ribbon Drive Assembly. |
| 4 | Checking the operation of the Carriage Unit <br> Check to see if you can move the Carriage Unit on the SHAFT,CR,GUIDE from side to side by hand. <br> - Does the Carriage Unit operate smoothly? | Go to Step 5 | Refer to Lubrication (p.100) |
| 5 | Defective HP Detector <br> Replace the HP Detector with a new one. <br> $\bullet$ Is the problem solved? | Replace the HP Detector. | Go to Step 6 |

Table 3-11. Abnormal operation of Carriage Unit (continued)

| Step | Action and Question | Yes | No |
| :---: | :--- | :---: | :---: |
| $\mathbf{6}$ | Defective harness of HP Detector <br> Replace the harness of the HP Detector with a new <br> one. <br> Is the problem solved? | Replace the <br> harness of <br> the HP <br> Detector. | Go to Step 7 |
| $\mathbf{7}$ | Defective CR Motor <br> Replace the CR Motor with a new one. <br> Is the problem solved? | Replace the <br> CR Motor. | Go to Step 8 |
| $\mathbf{8}$ | Main Board <br> Replace the Main Board with a new one. <br> Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise $(p .62)$ |

### 3.2.10 Faulty print

Table 3-12. Faulty print

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - Ribbon Mask <br> - Printhead (p.77) <br> - Printhead FFC <br> - C524MAIN Board (p.74) |  |  |
| 1 | Ribbon Mask <br> Remove the Ribbon Mask from the Printhead, and make sure that the Ribbon Mask is free from deformation or damage. <br> - Is the problem solved? | Problem solved | Go to Step 2 |
| 2 | Defective Printhead <br> Replace the Printhead with a new one. <br> $\bullet$ Is the problem solved? | Replace the Printhead. | Go to Step 3 |
| 3 | Platen Gap Adjustment (p.95) <br> Adjust the platen gap. <br> - Is the problem solved? | Problem solved | Go to Step 4 |
| 4 | Printhead FFC <br> Replace the Printhead FFC with a new one. <br> $\bullet$ Is the problem solved? | Replace the Printhead FFC. | Go to Step 5 |
| 5 | Main Board <br> Replace the Main Board with a new one. <br> $\bullet$ Is the problem solved? | Replace the <br> Main Board. | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

### 3.2.11 Electrical Noise

Table 3-13. Troubleshooting for Electrical Noise

| Step | Action and Question | Yes | No |
| :---: | :---: | :---: | :---: |
|  | Parts below can be the source of this error (Chapter 4 Disassembly and Assembly) <br> - C524PSB/PSE/PSH Board (p.76) <br> - C524MAIN Board (p.74) |  |  |
| 1 | External noise <br> 1. Check to see if within 3 m from the printer there is another electrical apparatus, such as a generator, radio transmitter or an apparatus incorporating a motor. <br> 2. Turn off the power to the electrical apparatus in question or move the printer to a position at least 6 m distant from the apparatus. <br> $\bullet$ Does the problem with electrical noise still occur? | Go to Step 2 | Problem solved |
| 2 | AC grounding <br> Check the AC power connection. <br> - Is the AC power cable connected and grounded properly? | Go to Step 3 | Ask the customer for repair of the AC power connection. |
| 3 | Harness of Power Switch <br> 1. Remove the Printer Mechanism. (p.80) <br> 2. Replace the HOUSING ASSY.,LOWER with a new one. <br> - Is the cable grounded properly? | Go to Step 4 | Install the grounding screw properly. |
| 4 | Grounding of circuit boards <br> 1. Remove the Shield Cover.(p.74) <br> 2. Make sure that the screws for the Power Supply Board is tightened securely. <br> - Is grounding ensured? | Go to Step 5 | Ensure grounding. |
| 5 | Power Supply Board <br> Replace the Power Supply Board with a new one. <br> $\bullet$ Is the problem solved? | Replace the Power Supply Board. | Go to Step 7 |
| 6 | Main Board <br> Replace the Main Board with a new one. <br> $\bullet$ Is the problem solved? | Replace the <br> Main Board. | Problem solved |

### 3.2.12 Fatal Error

Table 3-14. Troubleshooting for Fatal Error

## Action and Question

Yes
No

| Action and Question | Yes | No |
| :---: | :---: | :---: |
| Parts below can be the source of this error (Chapter 4 Dis <br> - C524MAIN Board (p.74) <br> - C524PSB/PSE/PSH Board (p.76) <br> - Printhead (p.77) <br> - CR Motor (p.81) <br> - PF Motor (p.83) <br> - HP (Home Position) Detector (p.78) | mbly and |  |
| Abnormal +42V Drive Voltage <br> $($ PD Error : value $=37 \mathrm{H})$ <br> The printer detects abnormal voltage level with +42 V line. <br> Check to see if the components to which +42 V is supplied; is defective (short-circuit). <br> - Printhead <br> - CR Motor <br> - PF Motor | Replace the defective component. | Replace the power supply circuit board (C524PSB/ PSE/PSH). |
| Abnormal CR operation <br> $(\mathrm{CR}$ Error : value $=30 \mathrm{H})$ <br> CR Home position seek operation is failed, or CR Home position is detected during printing. <br> Check to see if one of the following component is defective. <br> - CR Motor <br> - Timing belt tension <br> - CR HP Sensor | Replace the defective component. | $\begin{aligned} & \text { Replace } \\ & \text { C524MAIN } \\ & \text { Board. } \end{aligned}$ |
| CG Access Error <br> $($ CG Error : value $=33 \mathrm{H})$ <br> Failed to access CG, or error in EEPROM data verification. <br> Check to see if an error solved by replacing the C524MAIN board. | $\qquad$ C524MAIN Board. | Go to 3.2.11 <br> Electrical <br> Noise (p.62) |

Table 3-14. Troubleshooting for Fatal Error (continued)

| Action and Question | Yes | No |
| :---: | :---: | :---: |
| Abnormal Printhead Temperature <br> $($ Head Open Error : value $=3 \mathrm{AH})$ <br> The printer actually checks the connection between the printhead and C524MAIN Board, and an error is recognized as an abnormal printhead temperature if the connection is wrong. <br> Check to see if the connection between the printhead and C524MAIN Board is correct. <br> - FFC is not properly connected (or disconnected). <br> - FFC is damaged. | Re-connect FFC or replace the defective component. | Replace the printhead. |
| Abnormal Printhead TrVce Voltage <br> (VDD Error : value $=36 \mathrm{H}$ ) <br> The level of drive voltage supplied to the printhead is abnormal. | Replace the power supply circuit board (C524PSB/ PSE/PSH). | Replace the printhead. |
| Abnormal voltage with the simple ecodrive circuit <br> (ECO Error : value = 3 CH ) <br> The printer check the operation of simple ecodrive circuit when it is turned on, and recognizes this error condition if the voltage level is abnormal. | $\begin{aligned} & \text { Replace } \\ & \text { C524MAIN } \\ & \text { Board. } \end{aligned}$ | Replace the power supply circuit board (C524PSB/ PSE/PSH). |

### 3.3 Troubleshooting for Individual Units

### 3.3.1 Main Component Checking Point

The following components can be checked with a simple measurement tool, such as a multi-meter, easily.Motors
Table 3-15. Motor Coil Resistance Test Points

| Motor | Test Pin Number | Test Method* | Meter <br> Reading |
| :--- | :--- | :--- | :--- |
| PF Motor <br> (CN13) | 1 and 3, <br> 2 and 4 | Place one lead on pin 1 (pin2) and the other <br> lead on pin3 (pin 4) on each of the test pins <br> to check the two motor phases. | $16.0 \Omega \pm 10 \%$ <br> (at $25^{\circ} \mathrm{C}$ per <br> one phase) |
| CR Motor <br> (CN12) | Common pin: 5 <br> Test pins: 1, 2, 3 <br> and 4 | Place one lead on pin 5 and the other lead on <br> each of the 4 test pins to check the two motor <br> phase. | $2.7 \Omega \pm 10 \%$ <br> (at $25^{\circ} \mathrm{C}$ per <br> one phase) |

Note "*": Set the meter to ohms. Then disconnect the Motor from the Main Board and check it with printer power off.
$\square$ Printhead

- Test Method : For example, place one lead on pin C1 and the other lead on Test pin 1 to check \#1 pin of the Printhead solenoid. Test pin numbers match the printhead solenoid (dot wire) numbers.

NOTE: Set the meter to ohms. Then disconnect the Motor from the Main Board and check it with printer power off.

■ Specifications : $8.19 \pm 0.8 \Omega\left(\right.$ at $\left.25^{\circ} \mathrm{C}\right)$

Table 3-16.

| F |  | $\mathbf{R}$ |  |
| :---: | :--- | :---: | :--- |
| Common <br> Line | Corresponding Wires | Common <br> Line | Corresponding Wires |
| C 1 | $1,7,13$ | C 5 | $2,5,11$ |
| C 2 | 9 | C 6 | 3,15 |
| C 3 | 10,18 | C 7 | 16,17 |
| C 4 | 6,12 | C 8 | $4,8,14$ |

Note: 1~18: Wire numbers (Refer to "Figure 2-3" in Chapter 2 for wire numbers.) C1~ C8: Common terminals
T: Thermistor terminal
N : $\quad$ Not used
(The contact of the connector and FFC is positioned at the bottom side of the connector.)


Headoz eps
Figure 3-2. Printhead Connector Pin Assignment

## DISASSEMBLY AND ASSEMBLY

### 4.1 Overview

This section describes procedures for disassembling and assembling EPSON FX-890/ 2190. Unless otherwise specified, disassembled units or components can be reassembled by reversing the disassembly procedure. Therefore, no assembly procedures are included in this section. Precautions for any disassembly or assembly procedure are described under the heading "CHECK POINT". Any adjustments required after disassembling the units are described under the heading "ADJUSTMENTS".

### 4.1.1 Disassembly Precautions

Follow the precautions below when disassembling the printer.


- Before disassembling, assembling or adjusting the printer, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.
- Be careful with the Printhead when you handle it as it may be very hot right after printing.
- Do not touch the heat sink attached to the switching FET (Q1) on the power supply board right after power off, as it may be very hot.


### 4.1.2 Tools and Instruments

The table below lists the tools and the instruments required for disassembling, assembling or adjusting the printer. Use only tools that meet these specifications.

Table 4-1. Tool and Instrument List

| Name | Specification | EPSON Part No. |
| :--- | :--- | :---: |
| Phillips Screwdriver | No.2 | B743800200 |
| Phillips Screwdriver | No.1 | B743800100 |
| Box Driver | 7.0 mm Diagonal | B741700200 |
| Tweezers | - | B741000100 |
| Round-nose pliers | - | B740400100 |
| Thickness gage | - | B776702201 |
| Soldering iron | - | B740200100 |
| E-Ring holder | Size:\#6 | B740800800 |
| Multi-Meter | OHM/Voltage/Current | - |
| Oscilloscope | Min. 50 MHz | - |

NOTE:All tools and instruments listed above are commercially available.

### 4.1.3 Service Check After Repair

After completing repair of the product, use the check list shown below to check the status of the repaired product and overall repair work performed before returning the product to the users. This list can be used as a record of all service works performed with the product.

Table 4-2. Repair Status Check List

| Category | Component | Item to Check | Status |
| :---: | :---: | :---: | :---: |
| Printer <br> Mechanism | Printhead | Do all wires print properly? | $\square \quad$ Checked, OK <br> Not necessary |
|  | Carriage Mechanism | Dose the carriage move smoothly? <br> - Noisy <br> - Any dirt or excessive oil? | $\square$ Checked, OK <br> $\square$ Not necessary |
|  |  | Is the CR Motor at the normal temperature? (Not too hot?) | Checked, OK Not necessary |
|  | Paper Feed Mechanism | Does paper advance smoothly? <br> * Noisy? <br> * Paper is jamming? | $\square$ Checked, OK <br> $\square$ Not necessary |
|  |  | Is the PF Motor at the normal temperature? (Not too hot?) | Checked, OK Not necessary |
|  | Paper Path | Do all types of paper advance smoothly? | $\square \quad$ Checked, OK <br> Not necessary |
|  |  | Is the tractor feeding paper smoothly? | $\square$ Checked, OK <br> $\square$ Not necessary |
|  |  | Are all paper paths clear of obstructions? | $\square$ Checked, OK <br> $\square$ Not necessary |
|  |  | Is the plate free of damage? | Checked, OK Not necessary |
|  | Ribbon Mask | Is the ribbon mask free of damage? | $\square$ Checked, OK <br> $\square$ Not necessary |

### 4.1.3.1 Abbreviations for Small Parts

The table below lists the abbreviations used in this manual for small parts, such as screws and washers.

Table 4-3. List of Screws Used

| No. | Name and specification | Shape |
| :---: | :---: | :---: |
| 1 | CBS (M3x6) | CBS (M3x12) |
| 2 | PLASTIC HEAD <br> P TITE,4X13 |  |
| 3 | CBP (M4x12) |  |
| 4 | CBS (M3x8) |  |
| 6 | CBP (M3x8) |  |
| 7 | CBP (M3x12) |  |
| 8 | CBS (M3x8) C(P2) |  |

Table 4-3. List of Screws Used

| No. | Name and specification | Shape |
| :---: | :---: | :---: |
| 11 | PRINTER <br> MECHANISM <br> MOUNTING SCREW | CP (M3x4) |

### 4.2 Main Components Disassembly

This section provides the disassembly procedures. The basic order for disassembly is shown in the flowchart below. The exploded diagrams are also provided in the "Exploded Diagrams" (page 114). Refer to them to see how components are engaged with each other if necessary.


Figure 4-1. Disassembly Flowchart

### 4.2.1 Pre-disassembly Procedures

Remove the Paper Guide Assembly, top cover, front cover, paper eject cover, knob and tractor unit.

- Paper Guide Assembly. (See Figure 4-2)
- Top cover.(See Figure 4-2)
- Knob. (See Figure 4-2)
- Paper eject cover. (See Figure 4-3)
- Front cover. (See Figure 4-4)
- Tractor unit. (See Figure 4-5)


Figure 4-3. Paper Eject Cover Removal


Figure 4-4. Front Cover Removal


Remove the paper eject cover and the tractor unit by pushing and releasing the hooks at both sides. When remounting them, be sure to snap these hooks on the projecting parts.

Figure 4-5. Tractor Unit Removal

### 4.2.2 Upper Housing

1. Perform Pre-Disassembly. (p.70)
2. Remove 3 CBS (M3x8) screws securing the upper housing to the lower case. (See Figure 4-6)
3. Set the release lever to the friction feed side.
4. Lifting the front side of the upper housing a little, disengage the hook found at the left of the panel assembly.
5. Push out the left side of the Panel Assembly slightly and take it out by shifting it to the left a little, and disconnect the Panel FFC.



Figure 4-6. Upper Housing Removal 1
6. Open the upper housing from the front side, and remove it.

CAUTION

- When assembling the upper housing, put the catching holes in the upper housing on the hooks at the rear side of the lower case at first, then close the housing. (See Figure 4-7)
- Mount the Panel assembly onto the upper housing before installing the upper housing assembly.
- Sheet, Release, Cap can be assembled after the upper housing assembly is installed.



Figure 4-7. Upper Housing Removal 2

### 4.2.3 C524MAIN Board



- The C524MAIN board has the mechanical drive power supply voltage $(+42 \mathrm{~V}, \mathrm{Vp})$ management circuit and an electrical characteristic of the components composed of this circuit is measured with the custom instruments and regulated at the assembly process. Never attempt to replace any components of this circuit on the board, and doing so resulted in damaging the unit.
- Be careful with the edges of the shield plate, as they are very sharp.
- Be sure to match the connector colors with each other.

1. Perform Pre-Disassembly. (p.70)
2. Remove the Upper Housing. (p.72)
3. Remove 5 CBS (M3x6) screws and 2 CBP (M3x12) screws securing the shield cover to the Printer Mechanism and lower housing. Then remove the shield cover. (See Figure 4-8)
4. Disconnect all the connectors connected to the C524MAIN board. (See Figure 4-9)

Table 4-4.

| CN No. | Pins | Color | Connected to |
| ---: | :---: | :---: | :--- |
| CN5 | 2 | Blue | PG Detector |
| CN6 | 2 | Black | Front PE Detector |
| CN7 | 3 | White | Rear PE Detector |
| CN8 | 2 | White | HP Detector |
| CN11 | 2 | Yellow | Release Detector |
| CN12 | 5 | Red | CR Motor |
| CN13 | 4 | White | PF Motor |
| CN14 | 10 | - | C524PSB/PSE/PSH Board |
| CN15 |  | (FPC) | Printhead |
| CN16 |  | (FPC) | Printhead |
| CN19 | 2 | White | Fan |
| CN20 |  | (FPC) | Panel |



Figure 4-8. C524MAIN Board Removal 1


Figure 4-9. C524MAIN Board Removal 2
5. Remove the 2 CBS ( M 3 x 12 ) screws securing the COVER,CONNECTOR,UPPER or the optional Type-B I/F Board to the I/F GROUNDING PLATE. (See Figure 4-10)
6. Remove the 6 CBP (M3x12) screws securing the C524MAIN Board to the lower case.
7. Lift the rear side of the I/F GROUNDING PLATE slightly and remove the I/F GROUNDING PLATE together with the C524MAIN board.
8. Remove the $3 \mathrm{CP}(\mathrm{M} 3 \mathrm{x} 4)$ screws securing the I/F GROUNDING PLATE to the C524MAIN board. Then remove the I/F GROUNDING PLATE.


$$
\begin{aligned}
& \text { Once the C524MAIN Board has been replaced, be sure to make } \\
& \text { the following adjustments with the adjustment program. Refer to } \\
& \text { "Adjustment Program" on page -97. : } \\
& \text { - Bi-D Adjustment } \\
& \text { - EEPROM Writing } \\
& \text { - USB-ID Input } \\
& \text { - Firmware Reloading }
\end{aligned}
$$



C524MainB_R01.eps
Figure 4-10. C524MAIN Board Removal 3

### 4.2.4 C524PSB/PSE/PSH Board

1. Perform Pre-Disassembly. (p.70)
2. Remove the Upper Housing. (p.72)
3. Remove the shield cover. (See Figure 4-8)
4. Disconnect the harness from the connector CN14 on the C524MAIN board. (See Figure 4-11)
5. Disconnect the power cable from the connector CN1 on the C524PSB/PSE/PSH Board.
6. Remove the 2 CBP (M3x12) screws securing the C524PSB/PSE/PSH Board to the Lower Case, and remove the C524PSB/PSE/PSH Board.


- Before disassembling, assembling or adjusting the printer, disconnect the power supply cable from the AC power socket. Failure to do so might cause personal injury.
- Do not touch the heat sink attached to the switching FET (Q1) on the power supply board right after power off as it may be very hot.


Figure 4-11. C524PSB/PSE/PSH Board Removal

### 4.3 Printer Mechanism Disassembly

### 4.3.1 Printhead

1. Remove the top cover.(See Figure 4-2)
2. Remove the $2 \mathrm{CBS} \mathrm{C}(\mathrm{P} 2)(\mathrm{M} 3 \mathrm{x} 8)$ screws securing the Printhead to the Carriage Assembly.(See Figure 4-12)
3. Disconnect the head FFC from the Printhead and remove it.


Be careful with the Printhead when you handle it, as it may be very hot right after printing.


After installing the Printhead, make the following adjustments:

- Platen Gap Adjustment (p.95)
- Bi-d Adjustment (p.101)

- When installing the Printhead with the Head FFC, put the Head FFC under the hook of the carriage base.
- Make sure that the Head FFC is propoerly connected to the printhead. Do not connect the Head FFC at angle, to a connector either on the printhead or the C524MAIN Board.
- When replacing the Printhead, be sure to replace the Ribbon Mask Holder (with the Ribbon Mask) at the same time. All related parts are available as a kit as below.

HEAD KIT, ASP
Code: 1267348


Figure 4-12. Printhead Removal

### 4.3.2 HP (Home Position) Detector

1. Remove the top cover. (See Figure 4-2)
2. Release the hook attaching the HP detector to the Printer Mechanism, and remove it. (See Figure 4-13)
3. Disconnect the harness of the detector from the detector connector.

hp_detector01.eps

Figure 4-13. HP Detector Removal

### 4.3.3 Platen

1. Perform Pre-Disassembly. (p.70)
2. Remove the 2 CBS (M3x8) screws securing the COVER,PLATEN. (See Figure 4-14)
3. Rotating the teeth of the Bushing, 8 , Right and Bushing 8 Left forward, disengage them from the Left/Right Side Frame.
4. Move the carriage to the right end, lift the left side of the platen slightly, move the carriage to the center and remove the platen to the left. (See Figure 4-15)


## After installing the Platen, make the following adjustment:

 - Platen Gap Adjustment (p.95)

Figure 4-14. Platen Removal 1


Figure 4-15. Platen Removal 2

### 4.3.4 Printer Mechanism

1. Perform Pre-Disassembly. (p.70)
2. Remove the Upper Housing. (p.72)
3. Remove the shield cover.(See Figure 4-8)
4. Disconnect all the connectors connected to the C524MAIN board. (See Figure 4-9)
5. Remove the 2 CBP (M3x8) screws securing the MOUNT HOUSING to the lower housing, and remove the MOUNT HOUSING. (See Figure 4-16)
6. Remove the 4 CBB (W13, M3x14) screws, and remove the Printer Mechanism by lifting it up.


## After installing the Printer Mechanism, make the following

 adjustment:- Bi-d Adjustment (p.101)


Figure 4-16. Printer Mechanism Removal 1

### 4.3.5 CR Motor

1. Remove the Printer Mechanism. (p.80)
2. Release the tension spring. (See Figure 4-17)
3. Disengage the TIMING BELT,CR from the CR Motor pinion and hang it on the Hanger.


Figure 4-17. CR Motor Removal 1
4. Remove the 2 SHAFT,MOUNT,CR (M3x12) screws securing the CR Motor assembly to the FRAME,SUB,RIGHT, and remove the CR Motor. (See Figure 4-18)
5. Remove the 2 CB (M3x6) screws securing the CR Motor to the MOUNTING PLATE,MOTOR,CR, and remove the CR Motor.

- After installing the CR Motor, make the following adjustment: - Bi-d Adjustment (p.101)
- After installing the TIMING BELT,CR, make the following adjustment:
- Bi-d Adjustment (p.101)


## - Position the CR Motor assembly on the MOUNTING

 PLATE,MOTOR,CR correctly as shown below;


Figure 4-18. CR Motor Removal 2

### 4.3.6 PF Motor

1. Remove the Printer Mechanism. (p.80)
2. Release the motor harness from the Printer Mechanism. (See Figure 4-19)
3. Locate the release lever (Lever, Release) in the forefront position (Tractor Position).
4. Remove the 2 (CBS (M3x10), CB (M3x8)) screws securing the PF Motor to the FRAME,SUB,RIGHT, and remove the PF Motor.


Figure 4-19. PF Motor removal

### 4.3.7 PF Gear Train

1. Remove the Printer Mechanism. (p.80)
2. Remove the PF Motor. (p.83)
3. Locate the release lever (Lever, Release) in the forefront position (Tractor Position).
4. Remove the head FFC from the FRAME,SUB,RIGHT of the Printer Mechanism. (See Figure 4-20)
5. Remove the 2 (CBS (M3x8), CB (M3x8)) screws securing the FRAME,SUB,RIGHT, and remove the FRAME,SUB,RIGHT.

pfgeartraino1.eps

Figure 4-20. PF Gear Train Disassembly 1

- Lubrication is necessary at two points.
(For details, refer to "Lubrication" (p.100) in Chapter 6.)
- Pay attention to the gear engagement position of the LEVER,RELEASE.
For assembly, follow the following procedure:

1. Make certain that the SHAFT,RELEASE is in the Tractor position.
2. Install the INTERMITTENT GEAR in a position as shown below.
3. Install the LEVER,RELEASE and LEVER, RELEASE, TRANSMISSION in the Tractor position.
After installing the FRAME,SUB,RIGHT, move the
LEVER,RELEASE from the Tractor position (forefront) to the Friction position and vice versa to confirm proper gear engagement.



Figure 4-21. PF Gear Train Disassembly 2

### 4.3.8 PG (Platen Gap) Detector

1. Remove the Printer Mechanism. (p.80)
2. Release the 2 clips attaching the PG detector to the LEFT FRAME in the Printer Mechanism, and remove the detector. (See Figure 4-22)
3. Disconnect the harness from the detector.


Figure 4-22. PG Detector Removal

### 4.3.9 Release Detector

1. Remove the Printer Mechanism. (p.80)
2. Release the 2 clips attaching the Release detector to the FRAME,SUB,RIGHT in the Printer Mechanism, and remove the detector. (See Figure 4-23)
3. Disconnect the harness from the detector.


Figure 4-23. Release Detector Removal

### 4.3.10 Front PE (Paper End) Detector

1. Remove the Printer Mechanism. (p.80)
2. Release the 2 clips attaching the front PE detector to the Rear Paper Guide Assembly, and remove the detector. (See Figure 4-24)
3. Disconnect the harness from the detector.


Figure 4-24. Front PE Detector Removal

### 4.3.11 Rear PE Detector

1. Remove the Printer Mechanism. (p.80)
2. Hold the Printer Mechanism horizontally.
3. Release the 2 clips securing Rear PE detector to Rear Paper Guide Assembly.
4. Release the 2 notches on the Rear Paper Guide Assembly securing the detector, and slide the detector toward rear a little. Then remove the detector by pulling it downward. (See Figure 4-25)
5. Disconnect the harness from the detector.


Figure 4-25. Rear PE Detector Removal

### 4.3.12 Carriage Assembly

1. Remove the Printer Mechanism. (p.80)
2. Remove the Head FFC. (See page 77)
3. Remove the Platen. (p.79)
4. Remove the CR Motor. (p.81)
5. Remove the hexagon nut (M4) and the washer securing the LEVER,G,ADJUST to the SHAFT,CR,GUIDE, and remove the lever. (See Figure 4-26)
6. Remove the BUSHING,PARALLEL,ADJUST to turn the SHAFT,CR,GUIDE.


Figure 4-26. Carriage Assembly Removal 1
7. Move the Carriage Assembly to the right end, and remove it from the rack of the FRAME,FRONT with the SHAFT,CR,GUIDE. (See Figure 4-27)
8. Release the TIMING BELT from the 2 clips at the bottom of the Carriage Assembly.


## After installing the Carriage Assembly, make the following

 adjustments:- Bi-d Adjustment (p.101)
- Platen Gap Adjustment (p.95)

Lubrication is necessary at three points.
(For details, refer to "Lubrication" (p.100) in Chapter 6.)

- When attaching the TIMING BELT to the Carriage Assembly, secure the TIMING BELT with the left and right clips in the Carriage Assembly, as shown below, and ensure there is no slack in the TIMING BELT.

- Make sure that the groove for the rail in the front of the Carriage Assembly is fitted on the rail of the FRAME, FRONT.



Figure 4-27. Carriage Assembly Removal 2

### 4.3.13 Rear Paper Guide Assembly

1. Remove the Printer Mechanism. (p.80)
2. Remove the Platen. (p.79)
3. Remove the hexagon nut and the washer securing the LEVER,G,ADJUST to the SHAFT,CR,GUIDE, and remove the lever. (See Figure 4-26)
4. Remove the BUSHING,PARALLEL,ADJUST to turn the SHAFT,CR,GUIDE. (See Figure 4-26)
5. Remove the harness for PG Detector. (See page 86)
6. Remove the harness for HP Detector. (See page 78)
7. Remove the CBS (M3x8) screw securing the Holder Pulley Driven to the LEFT FRAME, and remove the Holder Pulley Driven. (See Figure 4-28)
8. Remove 3 CBS (M3x8) screws securing the LEFT FRAME in the Printer Mechanism.
9. Remove the Head FFC from the FRAME,REAR in the Printer Mechanism. And release all the cables from the hooks on the FRAME,REAR.
(See Figure 4-29)


RearPaperGuide01.eps
Figure 4-28. Rear Paper Guide Assembly Removal 1


Figure 4-29. Rear Paper Guide Assembly Removal 2
10. Release the cables from the HOLDER,CABLE on the RIGHT FRAME, and remove the HOLDER,CABLE from the RIGHT FRAME.
11. Remove the CBS (M3x8) screw securing the FRAME,REAR to the RIGHT FRAME, and remove the Rear Paper Guide Assembly. (See Figure 4-30)
12. Push and slide the clip on the left side of the Rear Paper Guide Assembly laterally, and separate the Rear Paper Guide Assembly and the FRAME, REAR from each other.


- Lubrication is necessary.
(For details, refer to "Lubrication" (p.100) in Chapter 6.)
- When attaching the Holder Pulley Driven to the LEFT FRAME, put the hook of the Holder Pulley Driven on the shaft of driven pulley at the Ribbon Drive Assembly.

- Install the RIGHT FRAME and Rear Paper Guide Assembly so that the Release Shaft is positioned as shown below and the LEVER,RELEASE is in the Pull Tractor position (forefront position). After installation, make certain that the LEVER, RELEASE moves smoothly.



Figure 4-30. Rear Paper Guide Assembly Removal 3

### 4.3.14 Ribbon Drive (RD) Assembly

1. Remove the Printer Mechanism. (p.80)
2. Remove the Platen. (p.79)
3. Remove the hexagon nut and the washer securing the LEVER,G,ADJUST to the SHAFT,CR,GUIDE, and remove the lever. (See Figure 4-26)
4. Remove the BUSHING,PARALLEL,ADJUST to turn the SHAFT,CR,GUIDE. (See Figure 4-26)
5. Remove the harness for PG Detector. (See page 86)
6. Remove the harness for HP Detector from the LEFT FRAME. (See page 78)
7. Remove the CBS (M3x8) screw securing the Holder Pulley Driven to the LEFT FRAME, and remove the Holder Pulley Driven. (See Figure 4-28)
8. Remove the 3 CBS (M3x8) screws securing the LEFT FRAME in the Printer Mechanism, and remove the LEFT FRAME. (See Figure 4-28)
9. Release the tension spring. (See Figure 4-17)
10. Remove the CBS C (P2) (M3x8) screw and the CBP (M3x8) screw securing the Ribbon Drive Assembly. (See Figure 4-31)
11. Release the Ribbon Drive Assembly engaging with the ROLLER ASSEMBLY,DRIVE, and remove the Ribbon Drive Assembly.


After installing the Ribbon Drive Assembly, make the following adjustments:

- Bi-d Adjustment (p.101)
- Platen Gap Adjustment (p.95)


When installing the Ribbon Drive Assembly, perform lubrication according to "Lubrication" (p.100) in Chapter 6.


Figure 4-31. Ribbon Drive Assembly Removal 1


## ADJUSTMENT

### 5.1 Adjustment Overview

### 5.1.1 Required Adjustment

This section describes the adjustments required after specified parts are removed or replaced. Table 5-1 below shows the parts removed/replaced and corresponding adjustments required.

Table 5-1. Required Adjustment

| Removal or Replacement Requiring <br> Adjustment | Required Adjustment / Setting |  |  |
| :--- | :---: | :---: | :---: |
|  | Platen Gap | Bi-d <br> Adjustment | F/W Reload |
| Printhead Removal or Replacement | O | O | --- |
| Printer Mechanism Replacement | --- | O | --- |
| Printer Mechanism Removal | O | O | --- |
| Main Boar Replacement | --- | O | O |
| Timing Belt Replacement | O | O | --- |
| Platen Replacement | O | --- | --- |
| Carriage Assembly Replacement | O | O | --- |
| CR Motor Replacement | --- | O | --- |
| EEPROM Clear | --- | O | --- |

NOTE 1:"O" :Adjustment required.
NOTE 2:"---" :Adjustment not required.

### 5.1.2 Adjustment Tools

Table 5-2 below shows the tools required for each adjustment.
Table 5-2. Adjustment Tools

| Adjustment | Required Tool |  |
| :---: | :---: | :---: |
| Platen Gap | Thickness gauge ( $0.37 \mathrm{~mm}, 0.40 \mathrm{~mm}$ ) |  |
| Bi-d Adjustment | Adjustment program (for FX-890/2190) <br> Control panel operation (built-in function) |  |

### 5.2 Adjusting and Resetting the Printer

### 5.2.1 Platen Gap Adjustment

When the SHAFT,CR,GUIDE or BUSHING,PARALLEL,ADJUST is rotated or reinstalled, or printing is too faint or stained, the Platen Gap adjustment must be performed by the following procedure:

1. Remove the Upper Housing. (p.72)
2. Remove the Printhead. (p.77)
3. Using tweezers, remove the Ribbon Mask from the ribbon mask holder of the Carriage Assembly.


Take care not to deform or damage the Ribbon Mask during its removal or installation.
4. Attach the Printhead onto the Carriage Assembly.
5. Set the PG Adjustment Lever (Lever,Gap,Adjust) in the position " 0 ". (Position the lever in the bottom one of the lever positioning holes in the Frame Assy.,Left.)
6. Rotate the SHAFT,CR,GUIDE so that the large countersink at the left end of the shaft comes upward.
7. Loosen slightly the hexagon nut securing the PG Adjust Lever to the SHAFT,CR,GUIDE.
8. Tilt the printer forward until the Printhead becomes vertical to the reference surface (e.g. the top surface of a table or desk).
Put a support (e.g. a stand) underneath the printer to hold the printer at the position.
9. Insert a screwdriver into the countersink located at the left end of the SHAFT,CR,GUIDE.
10. Move the Carriage Assembly to the right end.


Figure 5-1. Platen Gap Adjustment 1
11. Put an adjustment gauge between the Printhead and the PLATEN vertically, and judge and adjust the platen gap by referring to Table 5-3 below.
For adjustment, turn the SHAFT,CR,GUIDE toward the PLATEN (widen) or toward the front (lessen). (See Figure 5-2, Figure 5-3)

Table 5-3. Criteria for Platen Gap

| Adjustment Gauge | Criterion |
| :---: | :--- |
| 0.37 mm | Falls by its own weight |
| 0.40 mm | Does not fall by its own weight |

12. After completion of the adjustment with the carriage located at the right end, make the judgment with the carriage at the left end and then at the center.
13. When the adjustment is completed, put the printer down and tighten the hexagon nut and the washer securing the adjust lever.
14. Attach the ribbon mask onto the ribbon mask holder.


## After the adjustment, perform printing and make certain that there is no problem with print quality.

- Single sheet:

The printed side of paper must be free from soiling caused by rubbing with the ribbon.
■ Multi-part form:
The copy paper must be free from blurs or traces of rubbing.

- Continuous paper (perforated uncut paper):

There must be no catch at perforations in uncut paper.

## CAUTION

Do not rotate the PLATEN during the adjustment.- Be sure to set the Adjust Lever to the position " 0 " when adjusting the platen gap.


Paper Thickness [mm]

## Figure 5-2. Platen Gap Adjustment 2

Note 1: The numbers followed with \# represent the Adjust Step Numbers.
2: The paper thickness at the boundary of two adjacent Platen Gaps is included in the paper thickness range for the lower Platen Gap.

3: "Platen Gap" means the clearance, as shown in Figure.7, between the platen and the wire end without the ribbon or paper in between. The Platen Gap must always meet the appropriate range as shown in Figure 6 under any conditions.


Figure 5-3. Platen Gap Adjustment 3

### 5.3 Adjustment Program

There are various adjustment/settings that required after performing repair on the unit, and in order to facilitate performing all necessary adjustments and settings for each individual repair content, an exclusive adjustment program is available. This section describes the basics on how to use the adjustment program.

### 5.3.1 Preparation

### 5.3.1.1 System Requirement

$\square$ PC
Windows-base PC equipped with a parallel and a USB interface.
$\square$ OS
Windows 98/SE, Me, 2000, XP

### 5.3.1.2 Installation

1. Decompress the supplied archive file.
2. Place all extracted files in the same folder.

### 5.3.1.3 Running the Program

To run the program, double-click on the program icon [APFX8902190_Ver10E]. When the program is properly executed, a main window shown in XXX appears. Select appropriate item wtih each menu.
$\square$ Model Name (FX-890 / FX-2190)
$\square$ Destination (Select the product configuration that matches to your market)
$\square$ Program Type
This adjustment program has two adjustment modes and each mode is designed to be selectively performed depending on your needs. Follow the instructions shown on the screen to perform the adjustment.

- Particular Adjustment Mode

This mode is useful if a specific adjustment or setting is need to be made.

- Sequential Adjustment Mode

This mode is specifically designed to assist repair engineer to preform all necessary adjustment/setting item in proper order. A wizard like menu help you to select necessary adjustment in accordance with the type of repair you have made.


## MAINTENANCE

### 6.1 Overview

### 6.1.1 Preventive Maintenance

Preventive maintenance is important to keep the printer in the best condition and to prevent potential troubles from occurring. If necessary, use denatured alcohol to clean the exterior cases. Use a vacuum cleaner to remove dust and paper debris accumulated in the printer.

| $\square$ | Before disassembling, assembling or adjusting the printer, <br> disconnect the power supply cable from the AC power socket. <br> Failure to do so might cause personal injury. <br> Be careful with the Printhead when you handle it as it may be <br> very hot right after printing. <br> Do not touch the heat sink attached to the switching FET (Q1) <br> on the power supply board right after power off, as it may be <br> very hot. |
| :--- | :--- |

- Do not use thinner, trichloroethylene, or ketone-based solvents on the plastic components of the printer.
- Never use the oil and grease other than those specified in this manual; use of different type of lubricant can damage the printer or its components.


### 6.2 Lubrication

Influence that oil and grease give is considerably large especially in low temperature. Therefore, EPSON has tested and analyzed various types of oil and grease extensively, and found the oil and grease listed below most applicable to the printer.

Table 6-1. Lubrication

| Type | Name | Quantity | Available | Part No. |
| :---: | :---: | :---: | :---: | :---: |
| Oil | O-14 | 40 g | EPSON | 1049820 |
| Grease | $\mathrm{G}-26$ | 40 g | EPSON | 1080614 |

Lubricant must be applied during the reassembling process.
Table 6-2. Lubrication Points

| Assy to be <br> Lubricated <br> (Reference Page) | Lubrication Point | Lubricant (Amount of Application) | Fig. No. |
| :---: | :---: | :---: | :---: |
| PF Gear Train (p.84) | SPUR GEAR, 34.5 (shaft hole) | $\begin{gathered} \text { G-26 } \\ \text { (one grain of rice) } \end{gathered}$ | Figure$6-1$ |
|  | SPUR GEAR, 34.5 (shaft hole) |  |  |
| Ribbon Drive (RD) <br> Assembly (p.92) | Shaft A <br> Shaft B <br> Shaft C | $\begin{gathered} \text { G-26 } \\ \text { (a half grain of rice) } \end{gathered}$ | $\begin{gathered} \text { Figure } \\ 6-2 \end{gathered}$ |
|  | Ratchet,RD | G-26 (a half grain of rice) | $\begin{array}{\|l} \text { Figure } \\ 6-3 \end{array}$ |
|  | SPUR GEAR, 21 | $\begin{gathered} \text { G-26 } \\ \text { (one grain of rice) } \end{gathered}$ |  |
|  | Plain Washer, 3.1x0.2x6, S/NA | $\begin{gathered} \mathrm{G}-26 \\ \text { (a half grain of rice) } \end{gathered}$ |  |
|  | E-Ring,3x0.45x7,S/NA |  |  |
|  | Plain Washer, 4.1x0.2x7.8, S/NA |  |  |
|  | Combination Gear, 8.19 (upper gear teeth) | $\begin{gathered} \text { G-26 } \\ \text { (a half grain of rice) } \end{gathered}$ | Figure 6-4 |
|  | Combination Gear, 8.19 (lower gear teeth) |  |  |
|  | Spur Gear, 25.5 (gear teeth) |  |  |
|  | Combination Gear, 7.5,15 (lower gear teeth) |  |  |
| Roller Assy, PF, Drive | Holder, PF, Shaft <br> (Holder, PF, Shaft~Plain Washer) | $\begin{gathered} \mathrm{G}-26 \\ \text { (a half grain of rice) } \end{gathered}$ | $\begin{aligned} & \text { Figure } \\ & 6-5 \end{aligned}$ |
|  | Holder, PF, Shaft (Holder, PF, Shaft ~ Direction of Leaf Spring) |  |  |
| Rear Paper Guide Assembly (p.90) | Shaft Release (Sliding points) <br> ■ FX-890: 6 points <br> - FX-2190: 8 points | $\begin{gathered} \text { G-26 } \\ \text { (a half grain of rice) } \end{gathered}$ | $\underset{6}{\text { Figure }}$ |
| Carriage Assembly (p.88) | Oil pad | $\begin{gathered} \mathrm{O}-14 \\ (0.2 \pm 0.03 \mathrm{cc}) \end{gathered}$ | $\begin{gathered} \text { Figure } \\ 6-7 \end{gathered}$ |
| LEFT FRAME (p.88) | PG Adjusting holes (7 holes) | G-26 <br> (a half grain of rice) | Figure 6-8 |
|  | Roller, PF, Drive (Upper side of the hole) |  |  |



Figure 6-1. Lubrication Point (PF Gear Train)


Oil_RD_Assy01.eps

Figure 6-2. Lubricating Point (RD Assy 1)


Figure 6-3. Lubricating Point (RD Assy 2)


Figure 6-4. Lubricating Points (RD Assy 3)


Figure 6-5. Lubricating Points (Roller Assy, PF, Drive)


Figure 6-6. Lubricating Points (Shaft Release)


Oil_CR01.eps
Figure 6-7. Lubricating Points (Carriage Assembly)


Figure 6-8. Lubricating Points (LEFT FRAME)

CHAPTER 7

## APPENDIX

### 7.1 Connector Summary

The primary components of the printer are connected as shown below;

Table 7-1. Connector Summary

| Board | Connector No. | Pin | Description |
| :---: | :---: | :---: | :---: |
| C524MAIN Board | CN1 | 36 | Parallel I/F |
|  | CN2 | 36 | Type-B I/F (Option) |
|  | CN3 | 4 | USB I/F |
|  | CN5 | 2 | PG Detector |
|  | CN6 | 2 | Front PE Detector |
|  | CN7 | 3 | Rear PE Detector |
|  | CN8 | 2 | HP Detector |
|  | CN11 | 2 | Release Detector |
|  | CN12 | 5 | CR Motor |
|  | CN13 | 4 | PF Motor |
|  | CN14 | 10 | DC input, Power On/Off |
|  | CN15 | 16 | Printhead (upper connector) |
|  | CN16 | 17 | Printhead, Thermistor (lower connector) |
|  | CN19 | 2 | FAN |
|  | CN20 | 20 | Control Panel |
| C524 PSB/PSE/PSH Board | CN1 | 2 | AC line input |
|  | CN2 | 10 | DC output |
| Control Panel | CN1 | 20 | C524 MAIN |
|  | CN2 | 2 | Case Open Detector |



Figure 7-1. Cable Connections
$\square$ Parallel I/F (CN1)
Refer to "Parallel interface (Forward channel)" (page 23).
$\square \quad$ Type-B I/F (CN2)
Refer to "Type-B Interface communication specification" (page 27).
$\square$ USB I/F (CN3)
Refer to "USB Interface" (page 26).
$\square$ PG Detector (CN5)
Table 7-2. Connector Pin Assignment - CN5

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | PG1 | PG Detector signal |
| 2 | - | GND | Ground |

$\square$ Front PE Detector (CN6)
Table 7-3. Connector Pin Assignment - CN6

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | PE | Front PE Detector signal |
| 2 | - | GND | Ground |

$\square$ Rear PE Detector(CN7)
Table 7-4. Connector Pin Assignment - CN7

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | - | +5 V | +5 V |
| 2 | I | PE | Rear PE Detector signal |
| 3 | - | GND | Ground |

$\square$ HP Detector(CN8)
Table 7-5. Connector Pin Assignment - CN8

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | HP | HP Detector signal |
| 2 | - | GND | Ground |

$\square$ Release Detector(CN11)
Table 7-6. Connector Pin Assignment - CN11

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | I | RELEASE | Release Detector signal |
| 2 | - | GND | Ground |

$\square \quad$ CR Motor (12)
Table 7-7. Connector Pin Assignment - CN12

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | O | CRA | CR Motor phase A |
| 2 | O | CR-A | CR Motor phase /A |
| 3 | O | CRB | CR Motor phase B |
| 4 | O | CR-B | CR Motor phase /B |
| 5 | - | CRCOM | Common |

$\square \quad \mathrm{PF}$ Motor (CN13)
Table 7-8. Connector Pin Assignment - CN13

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | O | PFA | PF Motor phase A |
| 2 | O | PFB | PF Motor phase B |
| 3 | O | PF-A | PF Motor phase /A |
| 4 | O | PF-B | PF Motor phase /B |

Printhead (CN15, CN16)
F side (CN16: lower connector)

- R side (CN15: upper connector)

Table 7-10. Connector Pin Assignment - CN16
Table 7-9. Connector Pin Assignment - CN15

| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | O | HEAD3 | \#3 Head Data |
| 2 | - | - | Not used |
| 3 | O | HEAD15 | \#15 Head Data |
| 4 | - | C5 | \#2, 5, 11 Common |
| 5 | O | HEAD2 | \#2 Head Data |
| 6 | - | C6 | \#3, 15 Common |
| 7 | O | HEAD5 | \#5 Head Data |
| 8 | O | HEAD16 | \#16 Head Data |
| 9 | O | HEAD11 | \#11 Head Data |
| 10 | - | C7 | \#16, 17 Common |
| 11 | O | HEAD17 | \#17 Head Data |
| 12 | - | C8 | \#4, 8, 14 Common |
| 13 | - | - | Not used |
| 14 | O | HEAD14 | \#14 Head Data |
| 15 | O | HEAD4 | \#4 Head Data |
| 16 | O | HEAD8 | \#8 Head Data |


| Pin No. | I/O | Signal Name | Function |
| :---: | :---: | :---: | :--- |
| 1 | - | - | Not used |
| 2 | O | HEAD1 | \#1 Head Data |
| 3 | O | HEAD9 | \#9 Head Data |
| 4 | O | HEAD13 | \#13 Head Data |
| 5 | O | HEAD7 | \#7 Head Data |
| 6 | - | C1 | \#1, 7, 13 Common |
| 7 | - | - | Not used |
| 8 | O | HEAD18 | \#18 Head Data |
| 9 | - | C2 | \#9 Common |
| 10 | O | HEAD12 | \#12 Head Data |
| 11 | - | C3 | \#10, 18 Common |
| 12 | - | C4 | \#6, 12 Common |
| 13 | - | - | Not used |
| 14 | O | HEAD6 | \#6 Head Data |
| 15 | O | HEAD10 | \#10 Head Data |
| 16 | I | TH | Thermistor |
| 17 | I | TH | Thermistor |

### 7.2 Electric Circuit Diagrams

The following pages show circuit diagrams below.
$\square$ C524MAIN Circuit Diagram
$\square$ C524PANEL Circuit Diagram
$\square$ C524PSB Circuit Diagram
$\square$ C524PSE Circuit Diagram
$\square$ C524PSH Circuit Diagram



Vode 1: $F X-890 / 2190$
Board: C524PNL BOARL
sheet: 1 of 1
Rev




### 7.3 Exploded Diagrams

See the following pages for the exploded diagrams below:
$\square$ Exploded Diagram for FX-890 (1)
$\square$ Exploded Diagram for FX-890 (2)
$\square$ Exploded Diagram for FX-890 (3)
$\square$ Exploded Diagram for FX-890 (4)
$\square$ Exploded Diagram for FX-2190 (1)
$\square$ Exploded Diagram for FX-2190 (2)
$\square$ Exploded Diagram for FX-2190 (3)






FOR FX-2190 NO. 1 Rev. 01 C526_CASE_01


FOR FX-2190 NO. 2 Rev. 01 C526_ELEC_01


### 7.4 Parts List

## FX-890

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :--- |
| NON FIG | "SOFTWARE CD-ROM,EAI" |
| NON FIG | USER'S GUIDE |
| 100 | "HOUSING ASSY.,LOWER" |
| 101 | FOOT |
| 102 | "HOUSING ASSY.,UPPER" |
| 103 | "COVER ASSY .,PRINTER,REAR" |
| 104 | "COVER ASSY .,PRINTER" |
| 105 | WING;EPAG |
| 106 | SHEET GUIDE ASSY |
| 107 | "COVER ASSY .,FRONT" |
| 108 | KNOB |
| 109 | "SHIELD,PLATE,UPPER" |
| 110 | SHIELD PLATE;B |
| 111 | SHIELD PLATE |
| 112 | GROUNDING PLATE |
| 115 | "COVER,CONNECTOR,UPPER;EPAG" |
| 116 | "MOUNTING,HOUSING" |
| 117 | "GUIDE,I/F BOARD" |
| 120 | "LOGO PLATE,12X48;C" |
| 121 | "SHEET,RELEASE,CAP" |
| 122 | "STOPPER,COVER,FRONT" |
|  | FAN ASSY. |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :---: |
| 127 | C.B.S. SCREW(B300204311) |
| 132 | "GROUNDING PLATE,I/F" |
| 133 | "GROUNDING PLATE,I/F,UPPER" |
| 137 | "GROUNDING PLATE,BOTTOM" |
| 138 | "HOLDER,CABLE" |
| 141 | "SHEET,PANEL" |
| 150 | "DETECTOR ASSY.,CASE OPEN" |
| 151 | "HOLDER,DETECTOR" |
| 180 | "C.B.P-TITE SCREW,3X12,F/ZN" |
| 181 | C.B.S. SCREW(B300204211) |
| 182 | "C.B.P-TITE SCREW,3X8,F/ZN" |
| 183 | "C.B.S-TITE,3X20,F/ZN" |
| 184 | C.B.S. SCREW(B300204311) |
| 185 | C.P.SCREW(B010109511) |
| 200 | "BOARD ASSY., MAIN" |
| 350 | HARNESS AC INLET |
| 372 | HARNESS |
| CN1 | CONNECTOR 57RE-40360-830B(D7B) |
| CN11 | CONNECTOR |
| CN12 | CONNECTOR |
| CN13 | CONNECTOR |
| CN14 | CONNECTOR |
| CN15 | CONNECTOR |
| CN16 | CONNECTOR |
| CN2 | CONNECTOR |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :---: |
| CN20 | CONNECTOR |
| CN3 | CONNECTOR |
| CN5 | CONNECTOR |
| CN6 | CONNECTOR |
| CN7 | CONNECTOR(X600440310) |
| CN8 | CONNECTOR(X600440120) |
| CN9 | CONNECTOR(X600440120) |
| D1 | DIODE |
| D4 | DIODE(X320010829) |
| D7 | DIODE(X320011839) |
| D8 | DIODE(X320011839) |
| IC1 | ASIC |
| IC11 | EEPROM |
| IC13 | RESET IC |
| IC15 | HYBRID IC SLA7024M |
| IC4 | FLASH ROM |
| IC9 | IC |
| 500 | PRINTER MECHANISM(ASP)M-3Q10-100 |
| 501 | "FRAME ASSY.,RIGHT" |
| 502 | "FRAME ASSY.,LEFT" |
| 503 | "MOTOR ASSY.,CR" |
| 504 | RD ASSY. |
| 511 | "MOTOR,PF" |
| 522 | "DETECTOR,HP" |
| 523 | "HARNESS,HP" |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :---: |
| 524 | CONNECTOR SWITCH;B |
| 525 | "PAPER GUIDE ASSY.,REAR" |
| 526 | "SHAFT,RELEASE" |
| 527 | "HARNESS,PE,FRONT" |
| 528 | "HARNESS,PE,REAR" |
| 529 | "HARNESS,RE" |
| 530 | "DETECTOR,PE,FRONT,S" |
| 531 | "DETECTOR ASSY., REAR" |
| 532 | "ROLLER,PF,DRIVEN,LOWER" |
| 533 | "ROLLER ASSY.,PF" |
| 534 | "EXTENSION SPRING,70" |
| 535 | "COMPRESSION SPRING,1000" |
| 536 | CARRIAGE SUB ASSY. |
| 537 | "SLIDER,CR" |
| 541 | TRACTOR ASSY. |
| 542 | "TRACTOR,LEFT;EDGB" |
| 543 | "TRACTOR,RIGHT;EDGB" |
| 544 | "SHAFT,TR,DRIVE" |
| 545 | "SHAFT,TR,GUIDE" |
| 546 | "FRAME,TR,LEFT;EPAG" |
| 547 | "FRAME,TR,RIGHT;EPAG" |
| 548 | "LEVER,TR,LEFT;EDGB" |
| 549 | "LEVER,TR,RIGHT;EDGB" |
| 550 | PAPER SUPPORT |
| 551 | "SPUR GEAR,20" |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :---: |
| 552 | RETAINING RING(B150300911) |
| 556 | "COVER, PAPER EJECT" |
| 557 | "FRAME,PAPER EJECT;EPAG" |
| 560 | "LEAF SPRING,PAPER EJECT,DOUBLE" |
| 561 | "SPUR GEAR,15" |
| 562 | "SPUR GEAR,11.5" |
| 563 | "LEAF SPRING,PAPER EJECT,SINGLE" |
| 564 | "ROLLER,PAPER EJECT,DRIVE" |
| 568 | "HOLDER,CABLE,HEAD" |
| 569 | "ROLLER ASSY,DRIVE" |
| 570 | PLATEN ASSY. |
| 572 | "BUSHING,8,RIGHT" |
| 573 | "COVER,PLATEN" |
| 574 | "BUSHING,8,LEFT" |
| 575 | RIBBON MASK |
| 576 | "PAPER GUIDE ASSY.,SUPPORT" |
| 577 | "GUIDE,PAPER LOAD" |
| 578 | "FRAME,REAR" |
| 579 | "FRAME,FRONT" |
| 580 | "FRAME,SUB,RIGHT" |
| 581 | "GROUNDING PLATE,MECHA" |
| 582 | "FRAME,BASE" |
| 583 | "BUSHING,PARALLEL,ADJUST" |
| 584 | "LEVER,GAP,ADJUST" |
| 585 | "CAP,LEVER;EDGB" |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :---: |
| 587 | "MOUNTING PLATE,MOTOR,CR" |
| 588 | "HOLDER,RIBBON MASK" |
| 589 | OIL PAD(F334005140) |
| 590 | "LEVER,RELEASE;EDGB" |
| 591 | "CAM,CLUTCH,TRACTOR" |
| 592 | "HOLDER,CABLE" |
| 593 | "COMBINATION GEAR,31,5,8" |
| 594 | "SPUR GEAR,27" |
| 595 | "SPUR GEAR,34.5" |
| 596 | "SPUR GEAR,34" |
| 597 | "SPUR GEAR,15" |
| 598 | INTERMITTENT GEAR |
| 599 | "LEVER,RELEASE,TRANSMISSION;W" |
| 600 | "EXTENSION SPRING,71" |
| 601 | "COMPRESSION SPRING,200" |
| 602 | "SPRING PIN,2X18,F/B" |
| 603 | C.B.S(P).(0) SCREW |
| 607 | PLAIN WASHER(B100166012) |
| 608 | C.B.SCREW(B010303411) |
| 609 | C.B.SCREW(B010303511) |
| 610 | C.B.S. SCREW(B300204311) |
| 613 | "SHAFT,MOUNT,CR" |
| 614 | TOOTHED LOCK WASHER A |
| 615 | HEXAGON NUT(B070200411) |
| 617 | LEAF SPRING(B101253990) |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :--- | :--- |
| 618 | "SPUR GEAR,36" |
| 619 | RETAINING RING(B160101412) |
| 620 | "LEVER,DETECTOR,PE,REAR" |
| 621 | "LEVER,PE,SUPPORT" |
| 622 | "TORSION SPRING,0.26" |
| 623 | "PLAIN WASHER,3X0.5X8,F/ZB" |
| 650 | HEAD KIT ASP |
| 651 | "EXTENSION SPRING,16.45" |
| 652 | "HOLDER,PULLEY DRIVEN" |
| 653 | "CABLE,HEAD" |
| 655 | "SHAFT,CR,GUIDE" |
| 660 | "C.B.B-TITE(P(13)),3X14,F/ZN" |
| 661 | BASE RUBBER |
| 662 | PAPER EJECT ASSY. |
| 1 | IND CARTON BOX FOR AMERICA |
| 2 | PAD SET PRINTER |
| 3 | "PAD,SHEET GUIDE ASSY." |
| 4 | "PAD,CR" |
| 5 | "PAD,PLATEN" |
| 6 | "PAD,SLEEVE" |
| 7 | "PLASTIC PROTECTIVE BAG,650X570X0.06T" |
| 300 | "BOARD ASSY., POWER SUPPLY" |
| 400 | POWER CABLE |

Table 7-11. Parts List - FX-890

| REF\# | DESCRIPTION |
| :---: | :--- |
| 450 | "HOUSING ASSY.,PANEL" |
| NON FIG | OIL O-14 |
| NON FIG | GREASE G-26 (40GR) |

## FX-2190

Table 7-12. Parts List - FX-2190

| Ref. No. | Description |
| :---: | :---: |
| NON FIG | "SOFTWARE CD-ROM,EAI" |
| NON FIG | USER'S GUIDE |
| 100 | "HOUSING ASSY.,LOWER" |
| 101 | FOOT |
| 102 | "HOUSING ASSY.,UPPER" |
| 103 | "COVER ASSY.,PRINTER,REAR" |
| 104 | "COVER ASSY.,PRINTER" |
| 105 | WIHG;EPAG |
| 106 | SHEET GUIDE ASSY |
| 107 | "COVER ASSY.,FRONT" |
| 108 | KNOB |
| 109 | "SHIELD,PLATE,UPPER" |
| 110 | SHIELD PLATE;B |
| 111 | SHIELD PLATE |
| 112 | GROUNDING PLATE |
| 113 | "SHEET,PANEL" |
| 115 | "COVER,CONNECTOR,UPPER;EPAG" |
| 116 | "MOUNT,HOUSING" |
| 117 | "GUIDE,I/F BOARD" |
| 118 | "HOLDER,SHEET GUIDE,L" |
| 119 | "HOLDER,SHEET GUIDE,R" |
| 120 | "LOGO PLATE, 12X48;C" |
| 121 | "STOPPER,COVER,FRONT" |
| 122 | "HOLDER,CABLE" |

Table 7-12. Parts List - FX-2190

| Ref. No. | Description |
| :---: | :---: |
| 123 | FAN ASSY. |
| 125 | C.B.S. SCREW(B300204211) |
| 126 | "C.B.P-TITE SCREW,3X12,F/ZN" |
| 127 | C.B.S. SCREW(B300204211) |
| 132 | "GROUNDING PLATE,I/F" |
| 133 | "GROUNDING PLATE,I/F,UPPER" |
| 135 | "C.B.S-TITE,3X20,F/ZN" |
| 150 | "DETECTOR ASSY.,CASE OPEN" |
| 151 | "HOLDER,DETECTOR" |
| (CN2) | "GROUNDING PLATE,I/F" |
| 200 | "BOARD ASSY., MAIN" |
| 330 | "BOARD ASSY., POWER SUPPLY" |
| 372 | HARNESS |
| 373 | HARNESS |
| 400 | UL/CSA APPROVED P.S. CORD SET 10A 125V |
| 450 | "HOUSING ASSY.,PANEL" |
| B1 | BEADS CORE |
| B2 | BEADS CORE |
| B29 | BEADS CORE |
| CN1 | CONNECTOR 57RE-40360-830B(D7B) |
| CN11 | CONNECTOR |
| CN12 | CONNECTOR |
| CN13 | CONNECTOR |
| CN14 | CONNECTOR |
| CN15 | CONNECTOR |

Table 7-12. Parts List - FX-2190

| Ref. No. | Description |
| :---: | :---: |
| CN16 | CONNECTOR |
| CN2 | CONNECTOR |
| CN20 | CONNECTOR |
| CN3 | CONNECTOR |
| CN5 | CONNECTOR |
| CN6 | CONNECTOR |
| CN7 | CONNECTOR(X600440310) |
| CN8 | CONNECTOR(X600440120) |
| D1 | DIODE |
| D4 | DIODE(X320010829) |
| D7 | DIODE(X320011839) |
| D8 | DIODE(X320011839) |
| DM2 | DIODE ARRAY |
| IC13 | RESET IC |
| IC15 | HYBRID IC SLA7024M |
| IC16 | DRAM |
| IC2 | INTERFACE IC |
| IC4 | FLASH ROM |
| IC6 | VOLTAGE REGULATOR |
| IC9 | IC |
| Q1 | TRANSISTOR |
| Q27 | TRANSISTOR(X302416909) |
| Q28 | CHIP TRANSISTOR[X304116289] |
| ZD3 | ZENER DIODE |
| 500 | PRINTER MECHANISM(ASP)M-3R60-100 |

Table 7-12. Parts List - FX-2190

| Ref. No. | Description |
| :---: | :---: |
| 501 | "FRAME ASSY.,RIGHT" |
| 502 | "FRAME ASSY.,LEFT" |
| 503 | "MOTOR ASSY.,CR" |
| 504 | RD ASSY. |
| 505 | BASE RUBBER |
| 511 | "MOTOR,PF" |
| 521 | "HARNESS,PG" |
| 522 | "DETECTOR,HP" |
| 523 | "HARNESS,HP" |
| 524 | CONNECTOR SWITCH;B |
| 525 | "PAPER GUIDE ASSY.,REAR" |
| 526 | "SHAFT,RELEASE" |
| 527 | "HARNESS,PE,FRONT" |
| 528 | "HARNESS,PE,REAR" |
| 529 | "HARNESS,RE" |
| 530 | "DETECTOR,PE,FRONT,S" |
| 531 | "DETECTOR ASSY., REAR" |
| 532 | "ROLLER,PF,DRIVEN,LOWER" |
| 533 | "ROLLER ASSY.,PF" |
| 534 | "EXTENSION SPRING,46" |
| 535 | "COMPRESSION SPRING,1000" |
| 536 | CARRIAGE SUB ASSY. |
| 540 | "C.B.B-TITE(P(13)),3X14,F/ZN" |
| 541 | TRACTOR ASSY. |
| 542 | "TRACTOR,LEFT;EDGB" |

Table 7-12. Parts List - FX-2190

| Ref. No. | Description |
| :---: | :---: |
| 543 | "TRACTOR,RIGHT;EDGB" |
| 544 | "SHAFT,TR,DRIVE" |
| 545 | "SHAFT,TR,GUIDE" |
| 546 | "FRAME,TR,LEFT;EPAG" |
| 547 | "FRAME,TR,RIGHT;EPAG" |
| 548 | "LEVER,TR,LEFT;EDGB" |
| 549 | "LEVER,TR,RIGHT;EDGB" |
| 550 | PAPER SUPPORT |
| 551 | "SPUR GEAR,20" |
| 552 | RETAINING RING(B150300911) |
| 556 | "COVER,PAPER EJECT" |
| 557 | PAPER EJECT ASSY. |
| 560 | "LEAF SPRING,PAPER EJECT,DOUBLE" |
| 561 | "SPUR GEAR,15" |
| 562 | "SPUR GEAR,11.5" |
| 563 | "LEAF SPRING,PAPER EJECT,SINGLE" |
| 564 | "ROLLER,EJ,DRIVE" |
| 565 | "SLIDER,CR" |
| 568 | "CABLE,HEAD" |
| 569 | "ROLLER ASSY.,DRIVE" |
| 570 | PLATEN ASSY. |
| 571 | "FRAME,REAR" |
| 572 | "FRAME,BASE" |
| 573 | "COVER,PLATEN" |
| 575 | RIBBON MASK |

Table 7-12. Parts List - FX-2190

| Ref. No. | Description |
| :---: | :---: |
| 576 | "PAPER GUIDE ASSY.,SUPPORT" |
| 577 | "GUIDE,PAPER LOAD" |
| 578 | "LEVER,RELEASE,TRANSMISSION;W" |
| 579 | "FRAME,FRONT" |
| 580 | "FRAME,SUB,RIGHT" |
| 582 | "SHAFT,CR,GUIDE" |
| 583 | "BUSHING,PARALLEL,ADJUST" |
| 584 | "LEVER,GAP,ADJUST" |
| 585 | "CAP,LEVER;EDGB" |
| 586 | "GROUNDING PLATE,MECHA" |
| 587 | "MOUNTING PLATE,MOTOR,CR" |
| 588 | "HOLDER,RIBBON MASK" |
| 589 | OIL PAD |
| 590 | "LEVER,RELEASE;EDGB" |
| 591 | "CAM,CLUTCH,TRACTOR" |
| 592 | "HOLDER,CABLE" |
| 593 | "COMBINATION GEAR,31,5,8" |
| 594 | "SPUR GEAR,27" |
| 595 | "SPUR GEAR,34.5" |
| 596 | "SPUR GEAR,34" |
| 597 | "SPUR GEAR,15" |
| 598 | INTERMITTENT GEAR |
| 600 | "EXTENSION SPRING,71" |
| 601 | "COMPRESSION SPRING,200" |
| 603 | C.B.S(P).(0) SCREW |

Table 7-12. Parts List - FX-2190

| Ref. No. |  |
| :---: | :--- |
| 605 | Description |
| 607 | C.B.SCREW(B010303311) |
| 609 | C.B.SCREW(B010303511) |
| 610 | C.B.SCREW(B010303411) |
| 613 | "SHAFT,MOUNT,CR" |
| 615 | "HOLDER,CABLE,HEAD" |
| 616 | "SHEET,RELEASE,CAP" |
| 618 | "SPUR GEAR,36" |
| 620 | "LEVER,DETECTOR,PE,REAR" |
| 621 | "LEVER,PE,SUPPORT" |
| 622 | HEAD KIT ASP |
| 650 | "EXTENSION SPRING,16.45" |
| 651 | OIL O-14 |
| 652 | GREASE G-26 (40GR)(B702600001) |
| NON FIG |  |
| NON FIG |  |

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[^0]:    Note "*1": When you use Ethernet interface card C82363*, you need to attach the optional interface adapter (C82525*) to the interface card.

[^1]:    "*2": Rise and fall time of input signals

